



2010

Donegal County Council
Annual Report



Comhairle Contae
Dhún na nGall
Donegal County Council

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Foreword

We are delighted to present the 2010 Annual Report which outlines the vast and varied activities of Donegal County Council across all services throughout the year. In 2010, the elected members and staff of Donegal County Council have continued to improve the quality of life for the people and communities in the county. Donegal County Council takes a proactive approach to the provision of services, continuously evolving to create and strengthen services to meet the existing and emerging needs for those who live in, work in or visit Donegal.

2010 was a remarkably cold winter which impacted significantly across many sections in the Council. The decision was taken by the Department of Transport and the NRA to manage salt procurement for roads but DCC wisely decided to have an additional stock given the extreme weather that Donegal has and can experience. There were also significant challenges during the cold weather to Water and Environment Section to maintain a water supply in some places during the severe weather. Staff was on call, in many cases around the clock, in extremely difficult conditions to attend to leaks and bursts.

Great progress was also made on the Water Services Capital Investment Programme including the countywide water conservation metering contract associated with the Water Conservation Programme.

In Mid May, Donegal County Council took part in a full-scale, live Major Emergency Exercise named 'Exercise Eagle' with other Principal Response Agencies including An Garda Síochána and the HSE and over 200 people.

We were delighted to welcome the enactment of the new National Planning and Development Act 2010 earlier in the year which introduces significant and welcome changes across all areas of Planning. The principle aim is to support economic renewal and promote sustainable development.

2010 saw the development of Phase 2 of the Donegal PEACE III Action Plan which secured 4.5 million euro for the county for the next three years and great work continues in the area of Peace and Reconciliation. In October 2010, the cross-border North West Partnership Board (NWPB) was formally established between Donegal County Development Board and the Derry Strategy Board which aims to act as a mechanism for promoting and facilitating a co-ordinated approach to development of the Letterkenny /Derry Gateway.

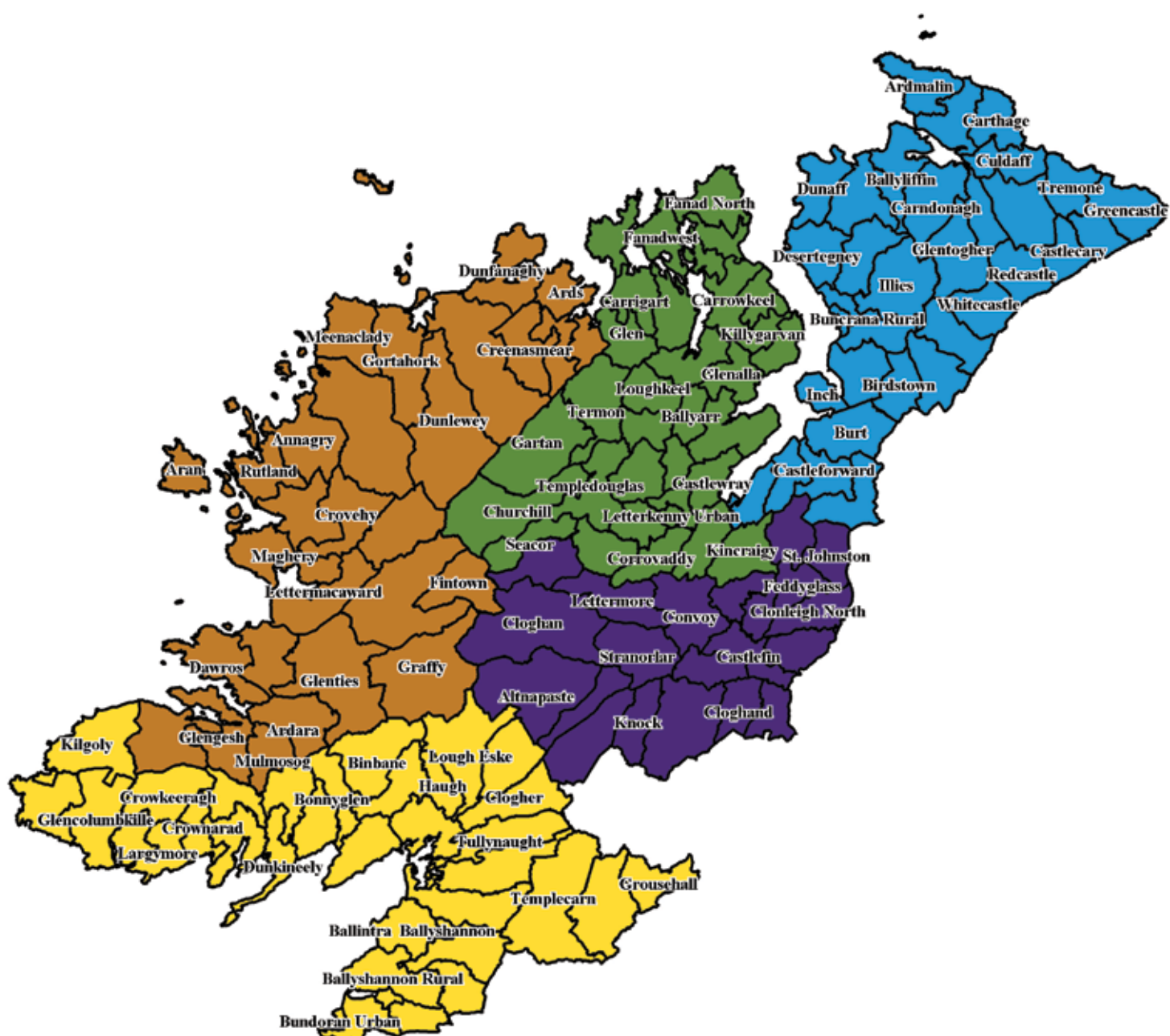
As 2010 drew to a close, Cultural Services saw the completion of the new Library and Gallery in Gaoth Dobhair and the conclusion of Lovely Weather Public Art Project which was a most ambitious project looking at the role of artists in the Climate Change Debate.

As we look back over the year, at all that has been achieved, we would like to acknowledge the great work and commitment by the staff of Donegal County Council and look forward to continued sustainable growth and development of Donegal.

Seamus Neely: County Manager, Donegal County Council

Cllr. Brendan Byrne: Cathaoirleach, Donegal County Council

Electoral Map 2010



Council Members

Council Members 2009-2010

Mayor

Cllr. Brendan Byrne (June 09- June 10)

Deputy Mayor

Cllr. Charlie Mc Conalogue (June 09 – June 10)

Donegal Electoral Area Committee (5)

- Cllr. John Boyle
- Cllr. Brendan Byrne
- Cllr. Sean McEniff
- Cllr. Barry O' Neill
- Cllr. Thomas Pringle

Glenties Electoral Area Committee (5)

- Cllr. David Alcorn
- Cllr. Pádraig Doherty
- Cllr. Marie T. Gallagher
- Cllr. Seamus O' Domhnaill
- Cllr. Terence Slowey

Inishowen Electoral Area Committee (7)

- Cllr. Mickey Doherty
- Cllr. Rena Donaghey
- Cllr. Martin Farren
- Cllr. Clr. Pádraig Mac Lochlainn
- Cllr. Charlie Mc Conalogue
- Cllr. Bernard McGuinness
- Cllr. John Ryan

Letterkenny Electoral Area Committee (7)

- Cllr. Liam Blaney
- Cllr. Ciaran Brogan
- Cllr. Jimmy Harte
- Cllr. Dessie Larkin
- Cllr. Noel Mc Bride
- Cllr. Ian Mc Garvey
- Cllr. Mick Quinn

Stranorlar Electoral Area Committee (5)

- Cllr. Gerry Crawford
- Cllr. Martin Harley
- Cllr. Cora Harvey
- Cllr. Frank Mc Brearty
- Cllr. Patrick McGowan

Council Members 2010-2011

Mayor

- Cllr Cora Harvey (June 10 – June 11)

Deputy Mayor

- Cllr. Clr Pádraig Mac Lochlainn (June 10 – February 11)
- Cllr Marie Therese Gallagher (March 11- June 11)

Donegal Electoral Area Committee (5)

- Cllr. John Boyle
- Cllr. Brendan Byrne
- Cllr. Sean McEniff
- Cllr. Barry O' Neill
- Cllr. John Campbell replaced Clr.Thomas Pringle (21/03/11)

Glenties Electoral Area Committee (5)

- Cllr. David Alcorn
- Cllr. Pádraig Doherty
- Cllr. Marie T. Gallagher
- Cllr. Seamus O' Domhnaill
- Cllr. Terence Slowey

Inishowen Electoral Area Committee (7)

- Cllr. Mickey Doherty
- Cllr. Rena Donaghey
- Cllr. Martin Farren
- [Cllr.Jack Murray replaced Clr. Pádraig Mac Lochlainn \(21/03/11\)](#)
- [Cllr.Paul Canning replaced Clr. Charlie Mc Conalogue \(21/03/11\)](#)
- Cllr. Bernard McGuinness
- Cllr. John Ryan

Letterkenny Electoral Area Committee (7)

- Cllr. Liam Blaney
- Cllr. Ciaran Brogan

- Cllr. Jimmy Harte
- Cllr. Dessie Larkin
- Cllr. Noel Mc Bride
- Cllr. Ian Mc Garvey
- Cllr. Mick Quinn

Stranorlar Electoral Area Committee (5)

- Cllr. Gerry Crawford
- Cllr. Martin Harley
- Cllr. Cora Harvey
- Cllr. Frank Mc Brearty
- Cllr. Patrick McGowan

Council Members 2011-2012

Mayor

- Cllr. N. Mc Bride (June 11 – June 12)

Deputy Mayor

- Cllr. Barry O' Neill (June 11 – June 12)

Donegal Electoral Area Committee (5)

- Cllr. John Boyle
- Cllr. Brendan Byrne
- Cllr. Sean McEniff
- Cllr. Barry O' Neill
- Cllr. John Campbell

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- Cllr. Jack Murray
- Cllr. Paul Canning
- Cllr. Bernard McGuinness
- Cllr. John Ryan

Letterkenny Electoral Area Committee (7)

- Cllr. Liam Blaney
- Cllr. Ciaran Brogan
- [Cllr. Michael Mc Bride replaced Clr. Jimmy Harte. \(30/05/11\)](#)
- Cllr. Dessie Larkin
- Cllr. Noel Mc Bride
- Cllr. Ian Mc Garvey
- Cllr. Mick Quinn

Stranorlar Electoral Area Committee (5)

- Cllr. Gerry Crawford
- Cllr. Martin Harley
- Cllr. Cora Harvey
- Cllr. Frank Mc Brearty
- Cllr. Patrick McGowan

Council Members 2012-2013

Mayor

- Cllr. Frank Mc Brearty (June 12 – June 13)

Deputy Mayor

- Cllr. Martin Farren (June 12 – June 13)

Donegal Electoral Area Committee (5)

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- Cllr. Cora Harvey
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- Cllr. Patrick McGowan



Housing



Housing Capital Building Programme 2010

The Council completed 38 units in 2010, purchased 22 houses from the second hand market and procured 1 demountable dwelling. 5 extensions were tendered during 2010, with 4 completed within the year (90% of cost funded under capital allocation). An allocation of €8,005,000 was provided by the Department for the year.

Schemes completed in 2010

Loughanure, 12 Turnkey Development

Meenanillar, Derrybeg, 17 Turnkey Development

House Extensions completed, 4 Units

Single Rural Houses (SI) completed, 9 Units

Non-housing design works undertaken by the Housing/Architectural Design Section in 2010 include:

- Design of Slieve League Visitor's centre, Car park and Viewing platform
- Upgrading of Letterkenny Main Street.
- Gallery & Training Centre, Carndonagh Town Park, Carndonagh.
- Extension to the Ice House Burtonport pier, comprising public toilets & ticketing office
- Re-design of Motor-Tax /Cash office in Letterkenny Public service Centre
- Technical support to Bunrana Town Council in roof replacement works.
- Review of technical standards in County Development Plan and work on a model Neighbourhood Design in Letterkenny.

Affordable Housing

The Council leased 20 Affordable units in Carndonagh, Milford, Ramelton, Letterkenny and Manorcunningham to voluntary bodies (North & West Housing (Irl) Ltd. and North & West Simon Community). The units were subsequently allocated by the voluntary bodies to persons on the housing waiting list.

Housing Need

At the end of 2010 there were 2,531 persons identified as being in need of Social housing in County Donegal.

Allocations

A total of 117 dwellings were allocated during the year consisting of individual rural cottages, scheme dwellings and individual purchases. In addition there were 180 Casual Vacancies allocated during 2010.

Rental Accommodation Scheme (Ras)

38 persons in voluntary accommodation and 93 households in the private rented sector transferred to RAS in 2010 bringing the cumulative number of transfers to 409 (Voluntary – 215; Private Rented – 194). In addition, a further 191 eligible persons, in receipt of rent supplement, were rehoused under the traditional social housing programme bringing the total number housed under this heading since the scheme commenced to 1,135.

2010 also saw the decentralisation of the delivery of RAS to the respective Electoral Areas and its integration into the mainstream housing services delivered from the Public Service Centres.

Voluntary Housing

Given the slow down in the economy and the decreasing funds available, we have been progressing the voluntary schemes, particularly the Capital Assistance Scheme, through inter agency meetings with the Health Service Executive (HSE). The Council is targeting special needs cases where it is clear that the Council's own existing Social Housing programme of direct build, leasing/rental accommodation scheme is unable to cater for the needs of these clients.

3 units of accommodation were provided through STEER Ireland in Letterkenny. Despite the significant reduction in funding, the Council will continue to prioritise and submit appropriate schemes to the Department aimed at meeting the needs of special needs clients.

North West Regional Homeless Framework Action Plan

Donegal, Sligo and Leitrim Councils adopted the North West Regional Homeless Framework Action Plan in June 2010. The plan was developed in conjunction with the Health Services Executive and contains six strategic aims as follows:

- To prevent homelessness

- To eliminate the need to sleep rough
- To eliminate long term homelessness
- To meet long term housing needs
- To ensure effective services
- To co-ordinate funding arrangements

The Local Authorities in the North West work in partnership with the voluntary and co-operative housing sector to provide many residential and homeless services.

Maintenance

At the end of 2010, the Council had 2,829 rented houses in 209 individual Housing Estates. There were, in addition 737 individual houses provided as specific instance/rural cottages or, in some cases, individual houses purchased within Estates. A total of €1.471m was spent on routine maintenance/casual vacancies with a further €721,120 spent on other various upgrading/Refurbishment programmes.

Remedial Works/Regeneration Of Rundown Estates

Improvements were carried out to 322 units and to the common services/play area of one estate.





Estate Management

Over €103,700 was made available for estate management initiatives.

Promotion Of Home Ownership

Loan schemes operated by the Council include:

- Purchase/Construction Loan
- Shared Ownership Loan
- Tenant Purchase Loan
- Reconstruction Loan

All loans are now assessed in line with the Credit Policy implemented by us on foot of revised regulations introduced in 2009.

Incremental Purchase Scheme

2010 saw the introduction of a new Incremental Purchase Scheme where the purchaser pays a discounted price for a house and, in return, receives full ownership and responsibility for maintaining and insuring it. The Housing Authority in return places a reducing charge on the property that is equivalent to the discount afforded to the purchaser (lower income applicants receive 60% discount and higher income applicants receive 40% discount). The charge share is released to the purchaser over the period of the charge, which can range from 20 to 30

years. The purchaser can resell the property at any time at market value with the Housing Authority being paid an amount equal to the proportion of the outstanding equity charge on the property. The Housing Authority has first option on buying back the property in the event of the resale during the charge period.

60 qualifying dwellings (41 Social & 19 Unsold Affordable) were designated for sale under the scheme. While these dwellings are allocated to persons on the Housing waiting list in the normal manner, the prospective tenants have five years within which to purchase under the Scheme.

Tenant Purchase Scheme

To coincide with the introduction of the Incremental Purchase Scheme, the Minister for Environment, Heritage and Local Government announced that new applications for purchase of dwellings under the existing Tenant Purchase Scheme would cease in early 2012. All relevant tenants were notified to afford them an opportunity to purchase under the existing scheme if they so wish. The Minister also announced that legislation was planned for 2011 to introduce a new scheme for the sale of existing local authority houses to tenants on incremental purchase principles, which would tie in with the winding down of the existing scheme.

Housing Grants

During 2010, a revised policy was adopted on housing grants with the objective of:

Meeting the needs of the greatest number of persons possible who

- Were elderly or
- Had the greatest level / most complex clinical / functional care needs and:
- Yet live within available resources.

Scheme	Number of Approvals	Paid
Disabled Person Grant	7	€25,161
Housing Adaptation Grant for People with a Disability	67	€650,834
Mobility Aids Grant Scheme	38	€85,143
Essential Repair Scheme	6	€54,990
Housing Aid for Older People Scheme	200	€658,112
Total	318	€1,474,240

Traveller Accommodation

The Traveller Accommodation Programme, covering the period 1st January 2009 to 31st December 2013, contained targets for the provision of 9 units of accommodation during 2010. The accommodation needs of 10 Traveller families were met by a varying range of accommodation type as follows:
 6 Standard Scheme Housing,
 1 Group Housing (adaptation works)
 2 RAS tenants,
 1 offer of Scheme Housing refused.

Housing & Corporate Services Strategic Policy Committee (Spc)

The Housing/Building SPC held four meetings during 2010 and reviewed policies and procedures in relation to the following topics:



- Review of Policy on Housing Adaption Grant Schemes for Older People and People with a Disability.
- Review of Scheme of Letting Priorities
- North West Regional Homeless Framework Action Plan
- Anti-Social Behavior Strategy
- Bike to Work Scheme
- Incremental Purchase Scheme

Membership

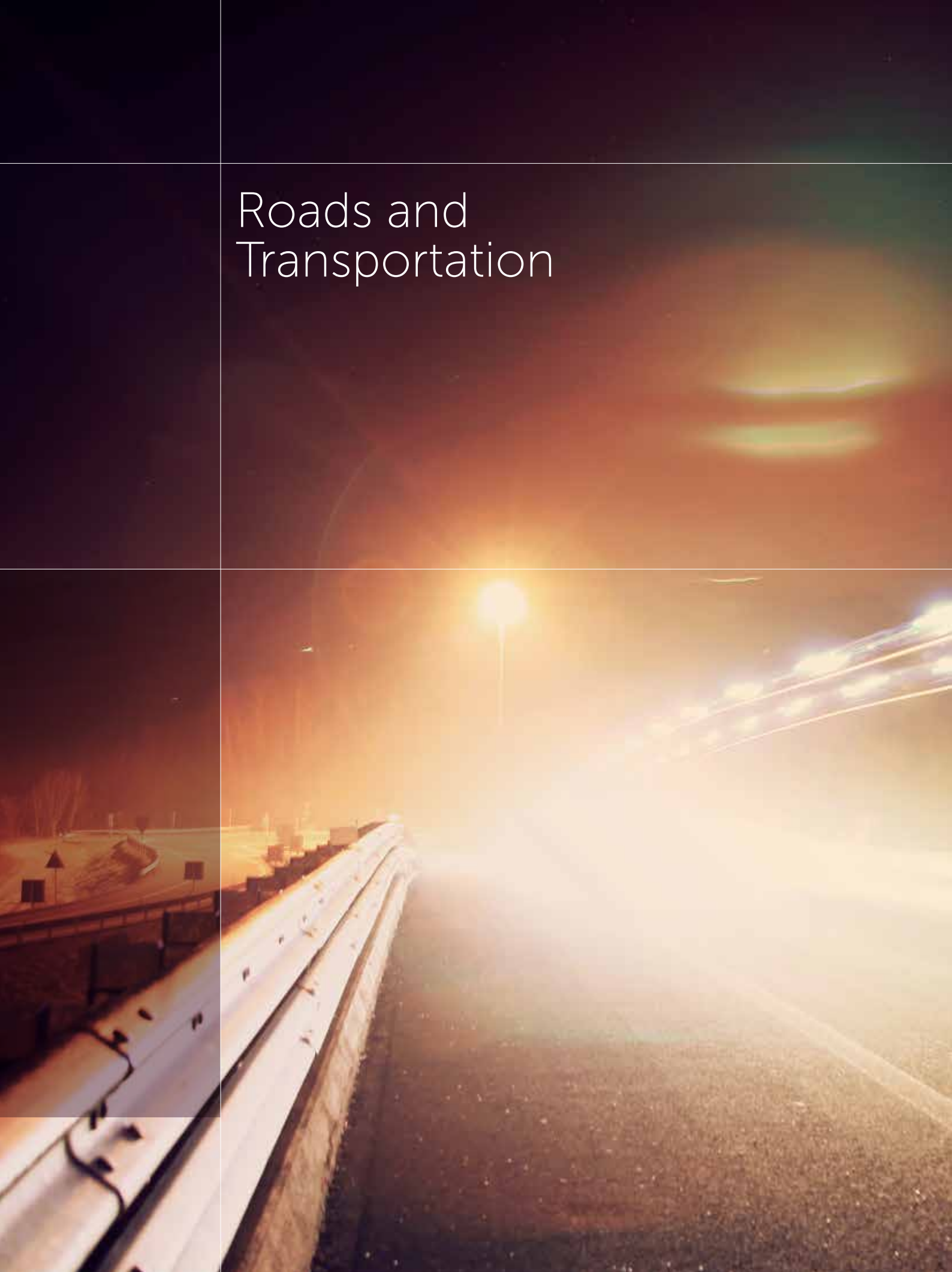
Councillors:

Cllr. Dessie Larkin
 Cllr. Rena Donaghey
 Cllr. Liam Blaney
 Cllr. Noel McBride
 Cllr. John Boyle
 Cllr. Jimmy Harte
 Cllr. Cora Harvey
 Cllr. Mary Kelly (Buncrana Town Council)

Sectoral members:

Mr. Oliver Duffy
 Ms. Paula Leonard
 Ms. Anne Wilkinson

Roads and Transportation



National Roads

Additional funding in the latter half of 2010 for surfacing and pavement works allowed a significant amount of extra work to be undertaken on the national network in Donegal. An Bord Pleanála confirmed the Compulsory Purchase Order for the N56 Mountcharles to Inver Scheme in March 2010 and land negotiations commenced.

N14 - N15 to A5 Link

This scheme is the link across the border to Northern Ireland that has been developed as a separate project from the Letterkenny to Lifford Strabane project. The project design has been finalised and the environmental assessment has been completed. It is hoped to publish the Compulsory Purchase Order in 2011.

N13 Stranorlar to Derry

A supplementary allocation of €200,000 was made available for this project. This allocation was used to commission a LIDAR ground model and scoping of a traffic model.

National Pavement Strengthening, Overlay and Surfacing Works

This has been a very good year for Donegal with respect to surfacing and pavement works. Initial funding of approximately €4m was received at the beginning of the year. Additional funding brought this up to a total of €9.3m provided by the NRA for surfacing works.

9 major designed pavement overlays funding was also received for National Road 'Priority' pavement and Weather Related Pavement Rehabilitation. Both these grants targeted localised pavement and surfacing works throughout the network. Prioritisation was determined through full network survey (November 2009 and February 2010) in accordance with NRA evaluation procedures.

National Secondary Projects

N56 Dungloe to Glenties

This Scheme was chosen as a pilot scheme

for the new Type 3 Single Carriageway. This road type was developed by the NRA for use in locations where traffic volumes are light and where environmental constraints are particularly onerous. Work has progressed in 2010 to develop the preliminary design and environmental assessment. Design is being carried out by NRDO staff with input from specialist consultants as required. Procurement of the various consultants has been completed. A preliminary alignment design and environmental assessment has been completed. A preliminary ground investigation contract has also been substantially completed. Public consultations were held in July 2010.

N56 Mountcharles to Inver

The Compulsory Purchase Order (CPO) for the Mountcharles to Inver section was confirmed by An Bord Pleanála and became operative on 2nd June 2010. The Council is now in the process of acquiring the lands. The procurement process for the appointment of an engineering consultant for the construction contract has commenced.

N56 Letterkenny (Planning and Design)

A supplementary allocation of €50,000 was made available and was used to fund some preliminary ground investigation works. The Route Selection process was completed and the Council approved the Preferred Route at their Meeting on 26th April 2010.

Non-National Roads

Funding for Non-National roads comes primarily from the Department of Transport with approximately 13% being provided from the Councils own resources. Over the years other sources such as Roinn na Gaeltachta, Clar, Interreg and Peace II have allocated funds for schemes on Non-National roads, However, due to the restrictions on budgets no allocations have been received from these sources in 2010. During the last number of years, funds were also available from development charges to upgrade roads and footpaths - however these have also dried up.



The Department of Transport's allocation for Non-National roads for 2010 was approximately €26m, which was 10% down on the previous year's figure but significantly this was €17m less than the 2008 allocation of €43m.

The main reductions in allocations for 2010 involved the Specific Improvement Grant (EU Co-fin) which was reduced by 58% from €4,625,000 to €1,928,000 and the Local Improvement Scheme which was reduced from €1,831,000 in 2009 to €610,000. Although funds were limited significant progress was made on the following road projects:

- Killybegs Industrial Roads
- Completion of Mulroy Bridge and approach roads
- Ardara-Ardaghy link road

Severe Winter Weather

It is remarkable that two of the six coldest

spells in the recent weather history of Ireland occurred in the same calendar year – January 2010 and November/December 2010.

No single measure exists to define the coldest period – such a figure would have to encompass duration, geographical extent and “depth” of cold but, taking account of duration and temperature, this ranks among the most severe winter weather events to occur in Ireland, comparable with 1933, 1947, 1963, and 1982.

Extreme cold was accompanied by heavy snowfalls in the county as well as the rest of the country, which impacted significantly across all sectors of society. Extremely low temperatures were recorded with Killygordon registering -18.1°C on 25 December 2010 and daytime temperatures rising to no more than -9.7°C at one weather station. Following the extreme weather event in the winter of 2009/2010, the decision was taken that the Department of Transport and the National Roads Authority should oversee and manage a national programme of road

salt procurement, distribution and storage and ensure stocks were sufficient, maintained and available to local authorities for all winter maintenance and to provide for a similar event of a spell of cold weather as severe and prolonged as in December 2009 to January 2010.

Donegal County Council separately made the decision to stock their own salt barns to capacity (5000t) in summer 2010. Notwithstanding this, as the extreme weather event progressed, the Council used its entire stock along with a further 200t provided under the national programme by 14th December (a total of 7000 tonnes). By way of comparison, the average amount of salt procured by the Council in the years 1998-2008 was 3,800 tonnes per annum. This pattern of consumption was reflected nationally.

The limited supplies of salt available to the Council nationally through the NRA and the absence of alternative sources due to the intense demand across Europe meant that on 17 December the Council had to prioritise its normal routes into two categories one which received a treatment of salt or salt/grit and one which received grit only. This rationing process continued until the New Year when all routes were reinstated to a full service following deliveries of salt over the Christmas and New Year period.

The severe weather contributed to a marked deterioration in the condition of roads in the county with considerable sections affected by "frost heave" due to the depths to which frost had penetrated.

Road Safety Awareness

Road safety remains a priority for the Council with the continued facilitation of the interagency Donegal Road Safety Working Group. Membership is drawn from Donegal County Council, National Roads Authority, Health Service Executive, An Garda Síochána, Road Safety Authority, Donegal VEC, North West Alcohol Forum Ltd, Donegal Youth Service, Donegal Youth Council and an ADI registered Driving Instructor.

The focus of the group is the implementation of the new Road Safety Plan 2010-2015

under the pillars of Education, Engineering, Enforcement, Evaluation and Empowerment. Education is a key feature with ongoing public awareness campaigns focussing on the recognised 'killer behaviours' of drink driving, speeding, non-wearing of seat belts and fatigue.

A highlight of the year was the Road Safe Road Show, which targeted fourth year, transition year, FAS and Youthreach students. The event was attended by almost 3,000 young people and included students from schools in Strabane and Derry facilitated through the Police Service of Northern Ireland. This hard-hitting show is now firmly established in the school calendar and is delivered by personnel from the Fire Service, Ambulance Service, Accident and Emergency Consultants and An Garda Síochána. The event concludes with real life stories from a crash survivor and a mother who tragically lost her daughter in a collision.

The Safe Cross Code, seatbelt wearing and safe cycling were the main road safety themes promoted in National Schools during 2010. The use of Road Safety Authority materials, a joint initiative with Finn Harps Football Club and a partnership with An Taisce Green Schools have all supported the delivery of these messages. Feedback from



school principals, parents and students has remained very positive and support has been demonstrated with over 700 entries for one road safety art competition alone.

Key events hosted throughout the year targeted at young people who have or are just about to embark on their driving careers included European Night without Accident, Road Safety Week at the LYIT, Cross Border Young Drivers Challenge and a number of staged mock Road Traffic Collision events in Buncrana, Ballybofey and Gweedore.

Roads & Transportation Strategic Policy Committee (Spc)

The Roads and Transportation Strategic Policy Committee, under the Chairmanship of Cllr Padraig MacLochlainn, held four meetings in 2010.

The following items were discussed:

1. Winter Maintenance
2. Road Grant Allocations
3. Rail Project
4. Pilot Road Drainage Scheme
5. Harbour Bye Laws

6. Bridge Inspection Programme
7. Consultation Document on Access onto National Roads
8. Provision of Bus Shelters
9. Smart Travel
10. A5 Western Transport Corridor
11. School Crossings Review

Councillors

Cllr. Padraig MacLochlainn

Cllr. Liam Blaney

Cllr. Sean McEniff

Cllr. Martin Harley

Cllr. Mickey Doherty

Cllr. Padraig O'Doherty

Cllr. Martin Farren

Cllr. Gerry McMonagle

Sectoral

Mr. Lawrence McManus

Mr. William Monagle

Mr. Brian Sweeney

Mr. Stephen McCahil





Water & Environment



Operation of Water Services

Approximately 24 million cubic meters of drinking water was produced in 2010, of which 23.5 million came from public (County Council) operated sources and 0.5 million from sources serving private supplies. The Council also purchased approx. 69,500 cubic meters of water from Northern Ireland. The number of domestic connections to piped water mains is almost 44,000. 10,360 non-domestic connections were identified for billing purposes at the end of 2010, of which some 8,900 are metered.

The severe weather situation towards the end of 2010 resulted in significant challenges for us to maintain a water supply throughout the county. Staff were on call, in many cases around the clock in extremely difficult conditions, to attend to leaks and bursts, and to ensure that supply was maintained, as far as possible.

Water/Wastewater Services Infrastructure

Water is extracted from eighty-eight separate water sources throughout the County and delivered to consumers through public water supply schemes and group schemes.

The development of the regional water scheme for South Donegal continued in 2010 with the commissioning of a pilot plant to determine the optimum solution to water quality issues for the supply. The Largybrack

Private Group Water Supply Scheme has now been replaced by the Owenteskna Water Supply Scheme. The Lettercough private source group water scheme was replaced by the Rosses Regional public water supply during the year. Interim upgrade works were also carried out on Tory Island.

Water Quality and Pollution Control

The Environmental Protection Agency (EPA) is the supervisory authority for the County Council in relation to water services.

The Drinking Water Monitoring Programme monitors the quality of both public and private supplies. This programme is carried out by Council staff, the Health Services Executive, with HSE, Council and external laboratories all playing a role. The EPA publishes a report on the quality of drinking water annually, based on the results of the County Monitoring Programme.

Significant overall improvement in all categories was mainly achieved thanks to the introduction of improved disinfection control and chlorine residual monitoring. In the case of Public Water schemes, an in-house chlorination control system was developed, incorporating a failsafe, duty/standby set-up, as specified by the EPA. This system received a commendation from Chambers Ireland for its innovation and has been recommended by the Agency to other local authorities as an example of best practice in chlorination. It is now in the process of being installed in all public supplies on a phased basis.

The process of authorising all municipal wastewater discharges in the state by the EPA through license or certificate of registration continued in 2010. To date, seven licenses have been granted in respect of plants at Letterkenny, Killybegs, Ballyshannon, Bundoran, Donegal Town, Ballybofey/Stranorlar and Carndonagh.

Capital Programmes Water Services

Water Services Investment Programme

The Water Services Investment Programme involves the delivery of major capital water

and wastewater schemes from inception to completion. The Needs Assessment in 2009 is the basis on which the most recent Water Services Investment Programme 2010-2012 was published by The Department of Environment, Heritage and Local Government in 2010.

Progress on the programme in 2010 is evidenced as follows: -

- Construction completed on Lough Mourne/ Letterkenny Water Supply Scheme – Advance works contract, involving the interim upgrade of Meencrumlin Water treatment works
- Construction commenced on Killybegs Sewerage Scheme, contract number 2 - industrial collection and deep-sea outfall.
- Construction was substantially completed on Laghey Sewerage Scheme.
- The countywide water conservation metering and telemetry contract associated with the Water Conservation Programme was largely completed in 2010.

River Basin Management Plans

River Basin Management Plans for the period to 2015 were published in July 2010 for each of the seven River Basin Districts in Ireland. As the Co-ordinating Local Authority of the North Western International River Basin District, Donegal County Council had particular responsibility for preparation of the North

West District Plan, in consultation with the other local authorities of the District (Cavan, Leitrim, Longford, Monaghan and Sligo) and other stakeholders. The River Basin Plans describe the present status of all waters in the district, the pressures acting on those waters, the objectives set, and the measures to be taken to achieve those objectives.

Waste Management

Waste Disposal

The Council operated landfill at Ballinacarrick, Ballintra is the only site licensed to accept waste. The Council continued to monitor its open and closed landfill sites for compliance with EPA requirements. This involved regular sampling and testing of air emissions, groundwater, surface water and leachate.

The Civic Amenity Sites (6) continue to attract large volumes of recyclable materials. 4,380 tonnes of recyclables were collected at Civic Amenity Sites, bring banks and other smaller collection points such as hazardous waste and battery recycling throughout the year.

Regulation

The Council issued eleven new Waste Collection Permits (WCP) in 2010. Many of the permits relate to specialist waste collectors operating countrywide, while 8 relate to collectors who provide household waste collection services in the county.



In 2010, 11 new Waste Facility Permits (WFD) were issued. The new Waste Facility Permit Regulations make provision for a Certificate of Registration (COR) process for waste premises of which 11 were granted in 2010.

Other regulatory and enforcement activities include the investigation of illegal dumping, illegal burning, and enforcement of Producer Responsibility Initiatives and Plastic Bag Levies. The Council has dedicated significant resources to monitor compliance and enforce the relevant legislative provisions and in 2010 this resulted in a number of successful prosecutions, with further cases before the courts arising from investigations conducted in 2010 and previous years.

Environmental Education and Awareness

The Waste Awareness Officer delivered the Schools Environmental Programme to 100 primary and secondary schools. This involved providing seminars, advice and talks on waste management practices, the green schools programme and tours of the six recycling centres in the county. By the end of 2010, there were 182 schools registered with the green schools programme and 106 Green Flags had been awarded. A very successful Schools Environmental Photography Competition and Exhibition was organised in 2010 with over 100 entries from schools all over the county.

An extensive publicity campaign was undertaken highlighting the range of recycling services available. A Free Recycling Day was held at all six civic amenity sites and was very successful.

The Council worked closely with community groups and delivered workshops on composting, responsible waste management and litter. A very successful workshop on waste minimisation was hosted for Tidy Towns Committees and an information campaign on new regulations affecting businesses and organisations also took place.

Clean Up Activities

Assistance was provided to voluntary groups to tidy illegal dump sites through the Community Incentive Scheme. Grant funding was also provided to Tidy Towns committees,

The Council continued to deploy two Mobile Litter Units to patrol the county to clear litter from roadsides, picnic areas, beaches and illegal dump sites.

Litter Management

The Council employed six Litter Wardens in 2010 in addition to the Traffic/Litter Wardens in Donegal Town, Ballyshannon, Ballybofey/Stranorlar, and both Bundoran and Letterkenny Town Councils. The wardens enforce the provisions of the Litter Pollution Act, 1997 and Waste Management Act, 1996 and duties include investigation of cases of illegal dumping, issuing on-the-spot fines and written warnings for littering offences.

Covert camera surveillance was successfully piloted in the Inishowen Electoral Area in 2010, resulting in a reduction in the level of indiscriminate littering. It is intended to roll out this system across the county in 2011 in order to address the unacceptable level of activity that is emerging.

Blue Flag Beaches

Donegal retained twelve Blue Flag Awards in 2010 as follows:

Murvagh	Fintra
Magherawarden (Portsalon)	Rossnowlagh
Lisfannon	Bundoran
Killahoey	Carrickfinn
Marble Hill	Narin
Shroove	Culdaff

The Council has continued to make a significant investment in securing the retention of Blue Flags at these beaches in 2010. This involves water sampling, beach maintenance, signage and the employment of lifeguards.

Water Safety

Lifeguards were employed on all Blue Flag Beaches and also at both Rathmullan and Downing's beach. Lifesaving equipment is also provided. In addition, contributions are made to local search and rescue groups in the county.



Veterinary Services

Food Production

The Council provide supervision of food premises, including red meat and poultry premises, working under a Service Contract with the Food Safety Authority of Ireland. All animals presented for slaughter for human consumption are inspected, both before slaughter and before the meat is released onto the market. Seventy-five samples were tested during the year to ensure that meat on sale in the county was free from illegal residues and/or contamination.

Dog Control

The Council employs one Kennel Operative and, in co-operation with the Irish Society for the Prevention of Cruelty to Animals, two dog wardens. The dog pound at Glencar Scotch, Letterkenny, opened six days a week and handled 810 dogs in 2010. All dogs entering the Dog Shelter are examined for evidence of ownership and are scanned for microchips. Three hundred and ninety eight of these were reclaimed or re-homed. 7313 dog licences and 15 general dog licences were issued during the year.



Fire Service

Training

Training continued throughout the year to update the skills required by the retained firefighters including refresher training for breathing apparatus and fire behaviour. A Recruits Course was also held to train new firefighters.

Sign Lighting and Guarding

This training is designed to give Officers an understanding of the Sign Lighting and Guarding legislation.

Standard Operational Guidelines (SOG's)

A major development in the Fire Service in 2010 was the commencement of new procedures to improve the Health, Safety and Welfare of our firefighters and the general public at incidents with the introduction of Standard Operational Guidelines, (SOG's) for attending incidents. These SOG's will replace over time the "Brigade and Operational Procedures".

Fire Appliances

Buncrana Fire Station took delivery of a new Class B fire appliance. This appliance has all of the most modern technology fitted to it including a new compressed air foam system known as (CAF's).

Application has also been made to the DOEHLG for a further two appliances to ensure the continued modernisation of our fire appliance fleet.

Purchase of 4x4 jeeps

One of the major developments during the year was the purchase of 11 no. Nissan



Navarra SE 4 x 4 jeeps with crew cabs. This project was joint funded by Donegal County Council and the Dept. of Environment, Heritage & Local Government.

Thermal Image Cameras

The programme to provide thermal image cameras to all fire stations has now been completed. This will enhance the performance of breathing apparatus in search and rescue incidents and in locating fires in buildings prior to committing Breathing apparatus fire fighting teams.

RTC Strut Support System

New safety equipment (RTC strut support) has been provided in each station to improve the health, safety and welfare of firefighters at road traffic collisions.

Automatic Exhaust Extraction Systems Fire Stations

A programme is in place to provide an automatic exhaust extraction system in all of the new fire stations to conform to Health and Safety requirements for the extraction of exhaust fumes. Approval has been received from the Department to proceed to tender for this work with funding in the region of €150,000 being secured for the project.

Computerisation of the fire service

The programme of computerisation of the fire service continues with provision of new computers in each fire station for the purpose of remote data logging. A fire service document library on the Donegal County Council website has been established with the following information now available to firefighters throughout the county; SOG's information, training lectures, programmes and safety documentation.

Long Service Awards

Firefighters who had 20 and 30 years service with the fire brigade attended a ceremony which took place on Thursday 25th November 2010 in Dublin.



Cross-border Co-Operation and Joint Initiative

Donegal Fire Service and Northern Ireland Fire & Rescue Service continue their cross border co-operation with regular meetings and discussions to improve operational procedure for joint attendance at incidents.

Incident Command Training

Incident Command training was held in Irvinestown in November and December for officers from the east of the county.

Cross Border Road Safety Co-operation

A major event took place with participation in European Road Safety Week from 21st to 27th November 2010. This saw Donegal Fire Service and Northern Ireland Fire and Rescue Service collaborate in a Road Safety Initiative to highlight to people within our cross border community the work that all emergency services carry out at the scene of a Road based Incident.

All the Principal agencies, the Gardai and the ambulance service (HSE) PSNI and ambulance service NI contributed their experience, time and resources to produce demonstrations that were performed in real time.

Road Safety Awareness

The Fire service continues to support the Donegal Road Safety Working Group on the

many initiatives, which they have produced through out the year.

Island Volunteer Fire Service

The programmed provision of fire fighting equipment and training continues throughout the year on Arranmore Island and Tory Island with regular visits from the retained officers from Dungloe and Gweedore to the Islands to update and monitor the skills of the Islands volunteer fire fighters.

Major Emergency Exercise

On Tuesday 18th May 2010 Donegal County Council took part in a full-scale, live Major Emergency Exercise at Donegal Airport in Carrickfinn. The exercise, which was code-named "Exercise Eagle", was run in conjunction with Donegal Airport and with our partner Principal Response Agencies: An Garda Síochána and the HSE. The other agencies that took part in the exercise were: Donegal Fire Service (Dungloe and Gweedore brigades) and Senior Officers participated in the exercise, Ambulance Service, Irish Aviation Authority, Irish Coast Guard, Civil Defence, Donegal Mountain Rescue and RNLi Arranmore. Over 200 people in all took part in the exercise.

Civil Defence



Staff and Membership

There is one full time official and the remaining staff are volunteers

Staff	Volunteers
1 Full Time Official – Edel Flynn, Civil Defence Officer	119 volunteers- 62 male, 57 female
	New Enrolments – 4 Retirements - 3

Emergency Response

Civil Defence continues to support the primary response agencies with Major Emergency Planning.

Donegal Civil Defence participated in Exercise Eagle at Donegal Airport on Tuesday 18th May and in 'Exercise Wetlands' in Sligo in September. These exercises were supported by the Fire Service, Coastguard, An Garda Siochana, Local Authority Departments and Donegal Mountain Rescue.

The severe weather stretched all the emergency services beyond their normal capabilities. Civil Defence provided the following assistance to the HSE ambulance Service and Community Support Services

- Collecting patients from ambulances that had gone off the road.

- Towing ambulances out of the snow and collecting doctors and nurses to take on call outs to housebound patients.
- Delivering 'Meals on Wheels' to remote villages
- Delivering medications to housebound patients.

Non-Emergency Community Assistance

This service to the community is fast becoming an all year round service. In 2010, volunteers provided the following assistance to the local communities:

No. Community Events	Service Provided	Type of Events	Volunteer Hrs.
104	Stewarding Ambulance & First Aid Traffic Management Water Safety Crowd Control	Community Festivals Fair Days, Sporting Fixtures Raft Races	1650

Strategic Development Plan 2010- 2013

The third Strategic Plan was launched by the Minister for Defence, Mr Tony Killeen TD on Friday 18th June at a function in the Civil Defence HQ, Roscrea, Tipperary. The plan will shape the direction of Civil Defence for the next 3years.

National Finals 2010

Donegal represented the region in the national Civil defence finals Co. Meath on Saturday 2nd October. The event marked the competitive highlight of the year for 6,000 volunteers who act as a second line service to the front line emergency services of the ambulance, fire, search & rescue units in an emergency. Teams of 12 from, Cavan, Cork north, Donegal, Dublin, Laois, Tipperary north and Waterford City all competed in the National Final at Gormanston Army Camp.

The day long series of real –life challenges included giving first aid, and comfort to trauma victims, dealing with a collapsed tunnel; and tests in communications, map reading and evacuations. County Cavan emerged as the National Winners with Donegal finishing in third place.

Water, Environment & Emergency SPC

The Committee, chaired by Councillor Noel Mc Bride, met on four occasions in 2010.

The most significant piece of work carried out was the debate of the Control of Horses Bye Laws, due to be adopted in early 2011. A policy on the takeover of group water schemes was also agreed and adopted by Council.

Membership

Cllr. Frank Mc Brearty

Cllr. Mick Quinn

Councillor

Cllr. Noel Mc Bride

Cllr. Ciaran Brogan

Cllr. Patrick Mc Gowan

Cllr. Rena Donaghey

Cllr. Seamus O' Domhnaill

Sectoral

Ms. Michelle Hay

Mr. Patrick Kelly

Mr. Michael Boyd

Mr. Brian Brogan



Planning &
Economic
Development

A major piece of Planning legislation, the Planning and Development Act 2010, was enacted and introduced significant changes across all areas of Planning. The main purpose of the Act is to amend the Planning and Development Acts 2000 to 2009 with the principal aim of supporting economic renewal and promoting sustainable development by ensuring that the planning system supports targeted investment on infrastructure by the State and by further modernising land zoning.

The Act has dictated changes to the form and content of policy documents such as Development Plans, clarifies obligations of planning authorities under the Birds and Habitats Directives, introduces changes in relation to certain retention proposals and has amended the circumstances wherein an extension of permission (for a period of up to 5 years) can be considered to include commercial, economic or technical considerations beyond the control of the applicant, subject to certain conditions.

Development Management

The level of development activity, as reflected in planning applications, continued its downward trend with a further decrease of almost 20% on the 2009 level of applications. A total of 2234 applications were received and the overall approval rate was 89.43%. Over half of all applications were for residential developments, however, significantly, only 10% of these involved multiple developments (two or more dwellings) reflecting the national picture of a depressed housing market. Commercial and industrial applications totalled 212 and there were 17 windfarm applications. During the year, 62 appeals were lodged representing 3.45% of the decisions made.

Enforcement continues to make major demands on resources in terms of achieving remedy to the wide range of issues resulting from unauthorised developments. Figure 1 below shows the level of new unauthorised development cases coming in each year over the past number of years. Table A illustrates the continued high level of activity, including increasing engagement through Enforcement Notices and Court Proceedings.

Figure 1: Enforcement Activity: Incoming Cases 2000-2010

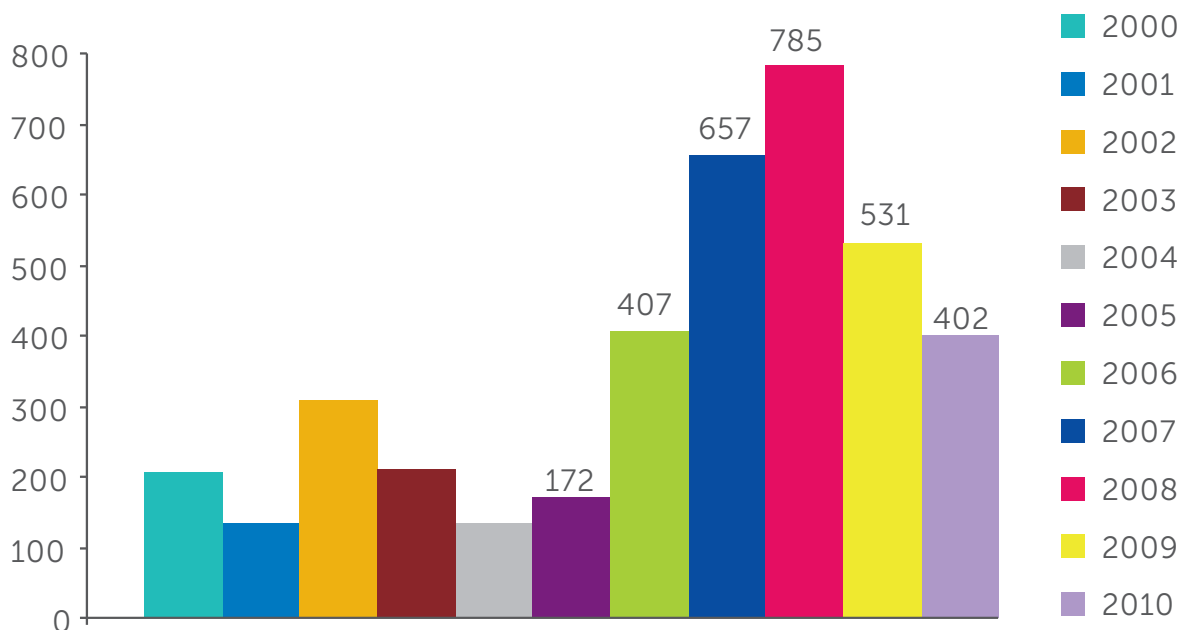


Table A Enforcement Activity - 2010

Year	2006	2007	2008	2009	2010
Cases Received	407	657	785	531	402
Warning Letters Issued	205	316	390	357	135
Enforcement Notices issued	21	20	68	81	41
No of Cases subject of Injunctions	10	11	8	7	10
No of cases subject of District Court Prosecutions			14	24	36
Cases Closed	19	108	225	297	161

During 2010 the Department of Environment Heritage and Local Government established a multi-disciplinary Unfinished Housing Development Team to address the significant problem with unfinished housing developments nationally and to achieve a consistent and co-ordinated approach across the country.

The Department undertook a national survey of unfinished housing developments and it identified 133 housing developments within the county. Development Management is responsible for the co-ordination and management of work associated with the Governments plan for resolving unfinished housing developments.

Central Planning Unit

While the year has been focused on the preparation, survey and analytical work needed to initiate the review of the County Development Plan, there has been the continued delivery on Architectural Heritage projects, cross-border collaboration and a significant advisory function relating to policy issues.

Review of the County Development Plan 2006-2012

Pre-draft consultations involved a series of public consultation events throughout the county. These contributions, and submissions from a range of agencies and stakeholders, formed the basis of the subsequent Manager's Report that was presented to Council towards

the end of the year and will form the basis for the preparation of the Draft Plan itself.

Letterkenny & Environs Development Plan

Two significant areas of work were carried out. Draft neighbourhood design briefs were prepared to augment the specific policy requirements relating to the future development of the town's neighbourhoods. This work will assist in the future progressive and integrated development of the town. The second element of work involved the preparation of a draft Variation to the Letterkenny and Environs Development Plan 2009-2015 to provide for a strategically important road network proposal to the west of the town. The variation was adopted in June 2010.

Cross-border collaboration

The Central Planning Unit actively engaged in a number of cross-border forums during the year, ensuring collaboration on a range of significant initiatives that will help to place the priorities of the Council firmly on the regional economic and development agenda

Architectural Conservation

There were 11 successful proposals for funding under the Conservation Grants Scheme.

The Conservation Architect provides a valuable advisory role guiding both public and private investment proposals through the year.

Economic Development Fund

The Economic Development Fund of €6.3 million, was provided to assist in the economic and social development of the county. Examples of projects for which provision has been made in the fund:

Stranorlar Masterplan

This involves the provision of a multi-purpose Training Pitch, Enterprise Centre/Community Space and a Plaza area. Funding of €300,000 has been included in the Fund towards the construction of the Enterprise Centre.

Renewables Training Centre – Letterkenny Institute of Technology

An allocation of €100,000 has been provided towards the new Renewables Training Centre at the Letterkenny Institute of Technology.

Acquisition of Land and Buildings from IDA Ireland

IDA Ireland and Donegal County Council have entered a development agreement whereby the Council have acquired land and buildings at several locations around the county, thus enabling the property to be made available for

wider commercial use and facilitating local and community enterprise within the county.

Around 20 acres was acquired by the Council, together with the Craft Village, Donegal Town, comprising 8 units and a further 3 units at Portnason Industrial Estate, Ballyshannon.

The land acquired is at the following locations:

- Lurganboy, Donegal Town
- Carrickboy, Ballyshannon
- Lisfannon, Buncrana
- Milford

Development Charges/ Development Contribution Scheme:

The revenue generated from development charges levied is re-invested in services. The Scheme is operated as follows:

A variety of projects in Roads, Sanitary Services, Marine, Community and Culture and Urban and Village Renewal have received funding from the scheme. €2,581,322 was invested in 2010. Further information on the scheme is available at www.donegalcoco.ie



Transfer of Development Charges/Development Contribution Scheme Contributions to Services 2010:

Directorate

Water, Environment & Emergency Services	-
Roads & Marine	291,236
Community, Culture & Planning	1,797,686
Total:	2,088,922

Development Charges (Levied Under the Pre - DCS Scheme)

Roads	145,170
Water, Environment & Emergency Services	-
Community, Culture & Planning	347,230
Total:	492,400

Nett Transfers €2,581,322

Development Contribution Scheme: €

Receipts 2010	2,543,455
Balance Outstanding as at 31.12.10	5,388,531
Less Current Payment Plans	1,959,050
Total Outstanding as at 31.12.10	€3,429,481

Urban and Village Renewal

A number of urban and village renewal projects were completed. These projects are financed by monies collected under the Development Contribution Scheme and a wide range of external sources.

During 2010, the following projects progressed:

- **Milford Car Park (Phase I) & Environmental Improvement Scheme (Phase II)**

This project was launched on the 12th May 2010. The project represents an investment in urban renewal in Milford town of over €1.3 million.

- **Letterkenny Gateway Skittle Alley Project**

Following the submission of an application to Groundworks NI, Donegal County Council, in partnership with Letterkenny Town Council and Letterkenny Tidy Towns, was successfully granted funding of £50,000 for the enhancement and redevelopment of the old Skittle Alley car park area in Letterkenny. This project has been completed.

- **Killybegs**

The Urban Renewal project on the Main Street was completed and launched in June 2010. It comprises of the under grounding of services, provision of decorative street lighting, street furniture, provision of footpaths,

designated car parking spaces and landscaping works. The project represents an investment in urban renewal in Killybegs of €450,000.

- **Dungloe Foreshore Phase I**

This project commenced in 2009 and was completed in early 2010. It consists of the construction of a car park, comprising 157 spaces to include landscaping, street furniture and lighting, under grounding of services and the development of a new street between the car park and Quay Road / Maghery Road. The project represents an investment in the urban renewal of Dungloe of over €750,000.

- **Barrack Hill Access Road**

This project consists of the construction of an access road to open up Council owned lands to facilitate the development of a town park, encourage economic development initiatives and support community infrastructure. The project was completed in 2010. It represents an investment in regeneration in Carndonagh of approx. €775,000.

- **The PEACE III Pettigo / Tullyhommon Termon Project**

In late 2009, the Special EU Programmes Body advised that funding of €8.3 million had been awarded from the European Union's European Regional Development Fund through the PEACE III Programme for the implementation of the Pettigo/ Tullyhommon Termon Project. The Termon Project, which will be fully constructed by 2013, comprises a number of interconnected strands as follows:

The Termon River Project will link the villages through the development of a riverside park extending along the Termon River from the lay-by/picnic area in Tullyhommon to a riverfront picnic area in Pettigo, crossing the river with a new footbridge.

The Core Project involves the complete redevelopment of the community

centre site in Pettigo to provide a wide range of new facilities including:

- A new multi-purpose centre 'The Termon Centre' which will facilitate indoor sports, large meetings/ conferences, drama productions & concerts, ADoPT offices, etc.
- An outdoor multi-use games area (MUGA)
- A new playschool with secure private playground
- A new public playground and community garden
- Recycling space, car parking and horticultural tunnels.

It will also involve the refurbishment of the Methodist Hall in Tullyhommon which will become a Youth Café.

The Environmental Improvement

Project will include renewal works where required including new footpaths, undergrounding of services, decorative street furniture, visual improvements to the river and up lighting of the bridges, etc.

The Heritage Architectural Project will involve the provision of a town painting scheme (to incentivise the painting of buildings in the villages).

The Community in Action Plan is a programme of community activities centred around the proposed infrastructural project to ensure that the new facilities become shared public spaces, enjoyed by all communities. The Community in Action Plan will be delivered at grass roots level by ADoPT.

- **Lifford Strabane Urban & Village Renewal Project Renewal (NWR CBG)**

This project was approved in March 2010 at a cost of €1m and is currently being progressed. The application seeks to improve the physical & aesthetic fabric and public realm of Lifford & Strabane through provision of car parking, landscaping, footpaths in Lifford and paving, signage, street furniture, public art, lighting features, murals and linear pole advertising at Railway Steet, Strabane.

- **IFI Reconciliation Through The River Application**

An application was submitted to IFI and approved in March 2010, which allows Strands 2 and 3 of the 'Reconciliation through The Riverine' project to be delivered. These will facilitate the participation of young people and the wider community in the process of determining what will be delivered as part of the capital project and will assist in the long term management of the shared public space into the future. The funding approved by IFI totals €1,004,887.50

Urban & Village Renewal & Regeneration Funding Applications

Over recent years, it has developed a wide range of applications, a number of which have been recently successfully allocated funding, as outlined above, whilst others are awaiting decisions.

Further information on completed and current Schemes can be accessed on the Council's website www.donegal.ie under the Planning & Economic Development Directorate Section.

Planning & Economic Development Spc

Issues dealt with included:

- Border Regional Guidelines
- County Development Plan Review
- Tourism as an Economic Resource for County Donegal
- Renewable Energy in Donegal- Presentation by Dr John Doran LYIT

Membership

Councillors

Cllr Ciaran Brogan (Chair)
Cllr Ian McGarvey
Cllr David Alcorn
Cllr Seamus O' Domhnaill
Cllr Brendan Byrne
Cllr Jimmy Harte
Cllr Bernard McGuinness
Cllr Marie Therese Gallagher
Cllr John Ryan
Cllr Frank McBrearty
Cllr John Boyle
Cllr Terence Slowey
Cllr Charlie McConalogue (replaced by Cllr Paul Canning)
Cllr E Barrett, Town Council

Sectoral

Eamonn Stevenson
Eddie McGettigan
James Trearty
Eoin Doyle
Seamus McRuairi
Louis McGee



Community,
Culture &
Enterprise



Responsibilities include:

- Fund Management (Internal and External – including EU Unit)
- Cross Border Networks
- County Development Board / Strategic Policy Development
- Social Inclusion Unit
- Community Development
- Development Support / Local Resource Development
- Play, Recreation and Amenity Development
- Research & Policy
- Tourism / Natural Resource Development

Development Funds

Sports Bursary

This fund was initiated to provide financial support, across a wide range of sports. The accumulated balance under the Bursary Programme (2008-2011) will be allocated in 2011.

Development Fund Initiative

€540,000 was allocated to 50 projects/groups, covering a wide range of activities, across the county.

Members Development Fund

548 allocations were made to various community projects/groups in 2010.

Tourism Development Fund

A variety of tourism related initiatives were funded. These included the Local Resource Officer's post, an allocation to Donegal Tourism Ltd. and a small fund for each Electoral Area (€7k) to access external funding.

Social Inclusion Unit

The Social Inclusion Unit was set up in June 2008 to tackle social exclusion and poverty in the county by raising awareness among Council services and by working with other agencies to address these needs. The Unit

also has responsibility for the implementation of the Donegal Peace III Action Plan.

Events hosted during the year included 'Having Your Voice Heard' (in conjunction with the County Community Forum) aimed at ensuring that those from marginalized and minority communities have an opportunity to have their say in the review of the County Development Plan. Social Inclusion Week in October 2010 was part of national efforts to mark 2010, European Year for Combating Poverty and Social Exclusion.

The launch of Planning for Inclusion, A Statistical and Mapping Toolkit took place in March 2010 and provides a useful tool for agencies and organisations in planning services for the county.

Community Development

The Council continues to provide a range of support to the community and voluntary sector in the county including:

- supporting the work of the Donegal County Community Forum,
- circulation of monthly Donegal Community Bulletin,
- production of a 'Toolkit' for community groups,
- producing a dedicated community development web page on the Council's website
- roll out of Pride of Place Award Scheme
- facilitation of the Keep Safe & Warm Initiative
- administration of the Junior Achievement Ireland Programme.

Donegal Peace III Action Plan

Over 60 organisations are involved in the delivery of PEACE III projects under the Donegal PEACE III Action Plan, with a combined budget of €4,737,600, all of which is overseen and administered by the PEACE III Secretariat of Donegal County Council.

2010 saw the development of Phase 2 of the Donegal PEACE III Action Plan 2011 – 2013. This plan secured a further €4.5million for the county for the next three years.

Donegal Peace III Projects

Respecting & Connecting Communities

This project aims to build positive relationships between the Traveller and settled communities in Donegal. Key achievements during the year include:

- Development of an interagency framework for addressing conflict between the Traveller and settled communities
- Over 10 events, involving approx. 600 people, were organised to provide opportunities for greater interaction between both communities
- A media campaign to promote the recognition and awareness of Traveller culture.

Good Relations Project

The Independent and Confidential Incident Reporting Scheme was developed and implemented to provide an opportunity for people to report, in a confidential manner, any racist or sectarian incident that they are victim to or have witnessed. Service support is also provided to agencies to enable easy access of information and services to ethnic minority groups.

One Donegal Initiative

This project developed the "One Donegal Brand" conveying a clear message from the CDB Peace and Reconciliation Partnership in relation to sectarianism and racism. The One Donegal Cultural Diversity Month, held in November 2010, included over 100 events to showcase programmes and activities aimed at addressing racism and sectarianism and promoting cultural diversity.

Port na Fáilte Intercultural Resource Centre

Port na Fáilte inter-cultural resource centre in Letterkenny provides an excellent focus point for minority communities in the county. Some of the 40 projects in 2010 include:

- Monthly Information Evenings on a range of topics
- Intercultural training programme

- Various activity days/events e.g. Polish Community 'Constitution Day', Integration party on Maghera beach
- English classes
- Participation in many festivals around the county.

Donegal Youth Council

The Youth Council is a democratically elected council representing young people in the county. 56 people put their names forward for election and voting took place in schools and youth reach centres across the county.



One of the many projects undertaken during the year was A Heart Warming Project against Global Warming. This involved members of the Youth Council working with young people in Norway to get them interested in the environment, and through a project to protect the environment and improve youth democracy, involving an exchange between the two groups.

Strategic Policy Unit (SPU)

Work undertaken during the year included:

- the provision of executive and administration support to the County Development Board
- hosting a Strategic Development Day in May 2010 involving over 76 people from the public and private sectors



- promoting regional development and co-ordinated approaches to planning in a Council and CDB context. In October 2010, the cross-border North West Partnership Board (NWPB) was formally established and is comprises membership from Donegal County Development Board (CDB) and the Derry Strategy Board. Aims to act as a mechanism for promoting and facilitating a coordinated approach to development of the Letterkenny/Derry Gateway and also to achieving the aims of the North West Gateway Initiative
- involved in a number of submissions to local, regional and national policy including Strategic Riverside Master plan for Derry~Londonderry, Derry Regeneration Plan, and DoEHLG CDB Economic Development Sub-Committee
- producing the "Donegal - Community in Touch / Dún na nGall - pobail i d'teagmháil" E-zine, which is distributed to Diaspora contacts (approximately 15,000) around the world. The e-zines are available to download on <http://www.donegalcdb.ie/publications>
- County Profile Sectoral Papers – The Economy, Tourism and Natural Resources
- Mapping Key Economic Infrastructure in the county
- Development of Telecommunications in Donegal and the North West
- Integration of the Community Development Programme with the Local Development Companies
- Experiential Learning Opportunities in Boston, Fall 2010: Delivering Services to Multi-Ethnic Communities
- Overview of Tourism Development in Donegal
- Supported Employment Initiatives in the county
- Making the Future Happen – Addressing the Unemployment Challenge in Donegal
- Made in Donegal – Earagail Arts Festival
- Integrated Approach to development of Offshore Islands.

Donegal County Development Board (CDB)

Donegal CDB held five meetings in 2010. It continues to advance the social, cultural and economic development of the County and implement the objectives of An Strateis, with initiatives in 2010 in the following areas:

EU Policy and Funding Unit

The EU Policy and Funding Unit was established in January 2010. There are two main elements to the work of the EU Policy and Funding Unit - Administrative Function and Developmental Function.

The Administrative Function is to ensure that the Council is fully compliant with all financial and administrative responsibilities

associated with any funding received under the INTERREG IVA, IVB and relevant Peace III programmes. It acts as a focal point for queries from project officers/Line managers on the requirements of the EU funding programmes. It also provides access to training materials to project officers to co-ordinate training sessions and to prepare resource material for dissemination to project partners. In 2010, support was provided to a number of projects funded under Interreg IVA

- Women into Public Life (€898k);
- Sailwest (€7.4mn);
- Freshwater Pearl Mussel (€2.2mn);
- Spaceial (€526k);
- Answer Project – Biofiltration (€220k);
- Gobbins / Sliabh Liag (€1.7mn);
- Rural Retailing project (Interreg IVB NPP Europe €120K).

The Developmental Function was established on a part time basis in 2010 and is to source funding opportunities and support applications through all the stages of assessment. The following support is offered:

- A Central Information Service
- Submission of Applications stage
- Cross Border and Interregional Networking & Cooperation
- Assessment & Implementation stages.

Research & Policy Unit

Activities in 2010 included:

- completing a piece of research titled 'Making the Future Happen: Addressing the Unemployment Challenge in County Donegal'.
- received a Citation of Excellence at the Chamber of Ireland Awards, October 2010 for its work on 'Donegal County Development Boards Planning for Inclusion: A Statistical and GIS Toolkit 2009;
- extraction and organisation of key datasets according to specific planning themes to feed into the 'Review of County Development Plan 2006-2012'
- awarded funding under the Collaboration

Theme of INTERREG IVA to complete the 'SPACEial North West Project 2010 - 2013' which stands for Spatial Planning and Collaborative Exchange of Information and Learning in the North West Region

- provision of monitoring, evaluation and research support to the Donegal Road Safety Working Group and the Road Safety Officer;
- dealing with statistical/information requests from the General Public

Library Service

A new library for Gaoth Dobhair

In July, the Minister for the Environment, Heritage & Local Government announced funding of €600,000 for a new library in Gaoth Dobhair. Since then library staff have been working with Údaras na Gaeltachta on Aislann Ghaoth Dobhair. Construction was largely completed by year-end. The library will be a contemporary space, accessible to the whole community and will open to the public in 2011.

Europe Direct Information Centre, Central Library, Letterkenny

The Europe Direct Information Centre provides access to European Commission websites and publications plus a free phone line to Europe. In 2010 the Centre answered 102 telephone calls and 555 emails as well as dealing with 2895 personal queries. The Centre staged 30 events (with 3000 participants) with one of the highlights being the regional final of the Soapbox Challenge, Wind energy – the future or a blot on the landscape? This was quoted as being 'the best attended wind energy debate in the country'. The winner competed in the national final in Farmleigh, Dublin.

Wainfest

Donegal's 14th Wainfest Festival was launched by Mayor Cllr Cora Harvey in Central Library in October. Over 5100 children and young people with parents and teachers attended 116 events in libraries and Taobh Tíre centres. As well as local talent including Joe Brennan



and Sharon Aicken, 2010 saw the return of old favourites such as Michael Moylan's historical and science workshops and Niall de Burca's animated storytelling.

Bealtaine

The Bealtaine Festival, promoting creativity in older age, celebrated its 13th year in Donegal in 2010 with a diverse range of events including storytelling, flower arranging, circular knitting, besom-making, music and song. Creative local talent included Aussie Bryson and Fergus Cleary. A programme of over 87 events in 20 venues took place in libraries and Taobh Tíre Centres with over 800 attending. One of the most memorable Bealtaine events involving 176 participants, was Who Do You Think You Are? - a series of 4 genealogy workshops in Central Library, organised in partnership with the Council's Archivist and the HSE's Public Records Office.

Seachtain na Gaeilge

The promotion of Irish Language is highlighted in the Cultural Connections strategic plan. Seachtain na Gaeilge was held from the 8th to the 17th of March. 404 people attended table quizzes, storytelling, and other events. Irish

language stock was promoted and library staff visited Gaelscoileanna and naonairí.

Some statistics

There were 312,018 visits to Donegal libraries in 2010. These visitors borrowed 351,402 items. This is an increase on 2009 figures of 5% in visitor numbers and 12% in the number of items borrowed - despite a 16% decrease in library opening hours due to decreased staffing levels. Libraries in all areas staged 81 exhibitions, plus organised 289 events. Libraries also provided substantial outreach visits and support to nursing units, playgroups and schools throughout the county.

Taobh Tíre Reader Development Programmes

Taobh Tíre was awarded funding of €10,000 under the Peace III programme, to deliver two reader development programmes: Anything to Declare? Young people (through the St Johnston Carrigans Family Resource Centre) gathered stories and memories of the Troubles from older people, culminating in the DVD, Anything to Declare, showcased in November.

ICT Services in Donegal libraries

Significant improvements in ICT facilities and services were made in Donegal libraries in 2010, since the installation of the Horizon library management system in 2009. The new software drastically cuts time from item purchase to arrival on the library shelf and economically uses email and text notices for overdue items and reservations. The use of self-issue terminals in busier libraries helps reduce queuing while a comprehensive reporting system assists in efficiency of stock management.

Donegal County Council received funding in 2010 under the Public Libraries Access and Support Scheme (PLASIS) to upgrade lines in Gaoth Dobhair, Raphoe and Moville libraries and to introduce public WIFI into Letterkenny, Carndonagh, Ballybofey and Bundoran libraries.

The successful FÁS elearning @ the library project continued to Phase 3 with a total of 276 students registered on courses in 16 libraries and Taobh Tíre Centres.

Dámhlann an Ghleanna

Poet and author Cathal Ó Searcaigh donated his complete archive, including his original manuscripts and an extensive personal collection of books and visual artworks, to the people of Donegal in 1999. The books and artworks are now housed at Dámhlann an Ghleanna, alongside Cathal's family home at Míin a'Leagha. This facility was constructed by Donegal County Council, in partnership with Údarás na Gaeltachta and The Arts Council / An Chomhairle Ealaíon.

Writers, academics and members of the public may participate in readings, and attend other arts events at Dámhlann. The official opening and the inaugural event took place during Earagail Arts Festival 2010.

Arts

10th Donegal Bay and Blue Stacks Festival

The Festival included new productions by Balor Rep Theatre and Donegal Drama Circle. High Shelves and Long Counters – an exhibition by Heike Theile and Winifred

McNulty - documented traditional shop interiors in the North West. Two editions of RTE Radio 1's Sunday Miscellany programme, recorded at The Abbey Arts Centre, were broadcast on October 10 and November 28.

New Work, Commissions and Collaborative Projects

Among the works supported by the Arts Service during 2010 were Inishowen Carnival Group's Celtic Mela for St. Patricks Festival Parade in Dublin which included 140 performers from Inishowen, Letterkenny and Ballybofey. North West Opera assembled a world-class cast for their production of Puccini's La Bohème which played for four nights at The Balor Arts Centre, Ballybofey and The Waterside Theatre, Derry. The An Cosán Glas artists' campa samhraidh, Cois Fharráige, and Loinnir sculpture trail took place at Machaire Rabhartaigh from July 5 –18. Close to 3,000 local people and holidaymakers visited the site.

2nd Culture Night

Culture Night took place in Letterkenny and An Gaeltacht on September 24. Events took place in a variety of venues including Letterkenny Town Park, Donegal County Museum, The Regional Cultural Centre, The Central Library, An Grianán Theatre and Port na Fáilte. Over 3,500 visits to cultural facilities in Letterkenny were recorded.

22nd Earagail Arts Festival/Féile Ealaíne an Earagail

The Festival presented a programme of 160 events throughout North and West Donegal. Over 36,500 people attended events – 69% were from Donegal, 15% were visitors from Northern Ireland, 8% came from other parts of the Republic of Ireland and 8% were UK and other overseas visitors (Audiences Northern Ireland Survey, EAF 2010).

An Grianán Theatre

The Theatre presented several successful in-house productions including the PEACE III funded Border Crossings Summer School and an Artist's Residency by Little John Nee. The theatre attracted paying audiences of over 30,000 people in the year.



Regional Cultural Centre

The exhibition programme showcased three major projects with the Public Art Office: *Temperance* by Abigail O'Brien, documenting the Oatfield Sweet Factory; *ID- Imaging Donegal*, by five leading Donegal artist-photographers; and *Lovely Weather*, an international art and climate change residency project featuring artist teams in each of the five Electoral Areas which culminated in an exhibition and conference.

Other highlights included - *Noughties But Nice* (Arts Council funded Irish group exhibition), *Seminal Sixties* (Richard Hamilton, iconic pop art from the British Council) and *National Travellers Retrospective 1985-2010* (with Donegal Travellers Project and Blue Drum).

Exhibitions with Donegal connections included - *Abandoned Donegal* (Denzil Browne's photographic commission), *Súil na nÓg* (Junior Cert Art, 14th annual show with Donegal Art Teachers Association), *Borderland* (community lens based project with North 55) and *Brighter Days* (Daniel McGarrigle, commissioned animated drawings and short animated film).

The concert programme included Altan and Old Friends, National Chamber Choir, and the Donegal Chamber Society. Six Earagail Arts Festival gigs had a strong Made in Donegal emphasis, featuring Kevin Doherty, West Ocean String Quartet, Fídal and the premiere of *Teilin Voyage*, (with Norway and Iceland).

International cinema was screened in association with Access Cinemas. The inaugural Peace III funded North West Youth Film Festival, a Derry/ Donegal project in partnership with Nerve Centre and 6 youth groups, culminated in a film festival.

The Sharing Experiences programme (in partnership with DCC Cultural Services, An Gailearí Falcarragh and older people's organisations), featured over 100 events countywide and cross-border.

There was an extensive children and youth programme in partnership with Donegal Youth Services, HSE Health Promotion, DCC Cultural Services and others, including the 13th annual Wainfest. The RCC also played a significant role in the One Donegal Cultural Diversity Month in November.

Public Art

There were several examples of new commissions in 2010 including Altan Residency in partnership with the Regional Cultural Centre where Altan undertook workshops, master classes and a wonderful concert. The Picture Book Commission in Ballybofey-Stranorlar with Redmoon Company of Chicago was based upon the theme of Frances Browne, the 'blind poetess of Stranorlar', and her famous book of fairy tales for children, *Granny's Wonderful Chair* which formed the opening event of Earagail Arts Festival.

The objective of Imaging Donegal was for the 5 photography artists to actively research and engage with a particular aspect of a specific Electoral Area in order to create a significant body of photographic work that reflects Donegal. The exhibition opened at the Regional Cultural Centre as part of Earagail Arts Festival and then toured to the different Electoral Areas during the autumn.

Lovely Weather was the most ambitious Public Art Project undertaken by the Public Art Office to date that culminated in 2010 with a major exhibition and conference. After a three-year collaboration with the Regional Cultural Centre and Leonardo / OLATS: Arts & Science Foundation, the five commissioned artists explored in different ways how artists can be part of the debate on climate change.

Further information on all the Public Art projects can be found on www.donegalpublicart.ie.

Donegal County Museum

Exhibition Programme

The Museum organised a varied programme of exhibitions as follows:

- The All Change railway exhibition and a seminar entitled *Railways of Donegal – Their Past/What Future?*

- *Cracking the Code* on loan from the Somme Heritage Centre
- *Fighting for Dignity* in association with the Holocaust Education Trust,
- *Down Memory Lane* on loan from the National Museum of Ireland,
- *Land and Freedom the Donegal Paintings and Imaging Donegal* in conjunction with the Earagail Arts Festival and the Regional Cultural Centre,
- *Travellers Heritage* by the Donegal Travellers Project
- *A World Apart: Donegal District Lunatic Asylum* in association with the Archives Service and the HSE.

Museum Projects

Projects and events included:

- a series of living history events funded by the Department of Tourism, Culture and Sport
- the launch of three Plantation booklets in association with Derry City Council Museum Service and the Heritage Office, Donegal County Council
- *The Planter and the Gael* cross community project in association with Derry City Council Museum Service and the Nerve Centre.

The Edge of the Sea Artists Residency with Norway and Iceland in association with the Arts Office, culminated in a suite of music entitled *The Teelin Voyage* which was premiered at the Earagail Arts Festival and workshops and exhibitions with the ICA.

Touring Exhibitions

The Museum continued to tour exhibitions to venues throughout the county – the *Dance of the Fishing Boats* exhibition travelled to Arranmore Island, the *Railway* exhibition was hosted in Oakfield Park, Raphoe and *Before I Joined the Army* was on display at the MacGill Summer School, Glenties.

Archives Service

Ulster Plantation Schools Pack and Booklet

The Archives Service began work on the Ulster Plantation Document Study Pack. This project is designed to assist teachers in the study of this period of history using primary resource material. An illustrated booklet details the history of the Plantation period and the pack includes worksheets for students and high quality facsimiles of archives.

Microfilming and Digitisation of Minutes of Donegal County Council meetings

The Archives Services in co-operation with Corporate Services arranged for the archived minutes of the meetings of Donegal County Council from 1899 to 1980 to be microfilmed and scanned. Some of these minutes have been made available on the Council's website.

Archives Projects

Funding was received from the Heritage Council to contribute to the cataloguing of the Donegal GAA collection that was donated to the County Archives in 2006.

A comprehensive survey of archives of photographic collections relating to Donegal history and culture commenced in November 2010. The survey will provide a detailed database of collections held across the country. It is part funded by the Heritage Council and in co-operation with the Heritage Office.

Archives Exhibitions

The Past in the Present Touring Exhibition was displayed at the Civil Defence Offices, Stranorlar, the County Museum, Letterkenny and in Bundoran Library.

Two exhibitions took place in the Three Rivers Centre, Lifford, Women in Archives and Social Exclusion and Poverty in 19th Century Donegal.

During the Bealtaine Festival in May the Archives Service in association with the Museum organised a series of reminiscence sessions in Day Care Centres and Community Hospitals throughout Donegal.

County Donegal Heritage Office

The Donegal Heritage Life & Lore Collection of oral recordings was launched by Mairéad Ní Mhaonaigh, Altan in May. The Ulster Architectural Heritage Society and the Heritage Office organised a Traditional Building Skills' Summer School on Gola Island in June attended by 160-200 people. Over 70 events took place for Heritage Week across the county in August and the Heritage Office produced its highly-popular Heritage Week Events Guide. For Culture Night in September, architect Brendan Gallagher led a walking tour of Letterkenny's built heritage. The Heritage Office part-funded a Railway Heritage Awareness Day in Donegal Town and a Georgian Heritage Evening in Ramelton. In October, the County Donegal Heritage Forum and Peadar O'Donnell Weekend hosted the launch by Eanna Ní Lamhna (RTÉ Radio 1's Mooney programme) of an ecological study of Inishfree Upper & Inishmeane in Dungloe.

County Donegal Heritage Plan actions initiated included a study of mills; a survey of geological sites in south Donegal; an audit of historical photographic collections; and a booklet on the Irish Folklore Commission's 1930s Schools' Collection. Work continued on the Donegal's Farming Heritage booklet, and a placenames project with NUI-Maynooth. The Heritage Office commissioned conservation/condition reports on the Skull House and Burt Castle, both archaeological monuments. It organised/facilitated meetings with key stakeholders regarding the promotion of Grianan of Aileach heritage site. The Plantation Architecture & Landscape booklet was launched in February.

The County Donegal Heritage Office provided heritage advice/information to community groups and individuals throughout County Donegal and undertook heritage site visits.



Corporate Services



Integrated Human Resources, Payroll & Superannuation System

Donegal is one of three local authorities with responsibility for piloting the Integrated HR, Payroll & Superannuation System in the Local Government Sector. This is a major project with a total of 27 local authorities committed to implementing this System.

Significant progress has been made with the following modules:

- Core Organisational Structure
- Core Personnel & Departmental Returns
- Core Recruitment

The following modules are to be implemented in 2011.

- Core Leave, Time & Attendance (Outdoor Employees)
- Core Pay

The HR, Payroll & Superannuation System is being implemented in the County Council and the Town Councils in Letterkenny, Buncrana and Bundoran.

Training & Development

In 2010 there was once again a strong focus on Health & Safety related Training and a comprehensive Programme was delivered to all Outdoor Staff in Roads, Water and Housing Services. In addition a specific Health & Safety Training Programme was developed for all

Clerical/Admin Staff. Topics covered on this Programme included Manual Handling, Fire Safety, Dealing with Aggression and Stress Management.

The announcement of a specific Departmental Grant for Water Services Training in April was most welcome and will help to ensure that the training requirements of staff working within this area are met. The Council once again supported the further education and development of Staff through the Staff Education Scheme.

Health & Safety

The Council's Safety Management System continued to be strengthened during the year. Unfortunately there was a slight increase in the reportable accident rate for 2010. This was in part due to the freezing weather conditions that prevailed at the beginning of the year.

75 incidents were reported during 2010 and 11 of those incidents were serious enough to require reporting to the HSA.

Total number of incidents reported for 2010 and the proportion reportable to the HSA

	2007	2008	2009	2010
Total Incidents	77	89	59	75
Reportable	16	12	7	11

Staff Welfare

The services of the Staff Welfare Officer continue to be extensively used by staff from all departments of the County Council.

Several campaigns to highlight specific health issues were organised during the year and Occupational Health nurses from Quinn Healthcare carried out health screening of staff.

The dedicated open access Employee Assistance Programme (EAP) at present being provided by Quinn Healthcare, has proved successful. It offers a valuable support and counselling service to employees who may be experiencing difficulties such as marital, family, relationships, depression, alcohol, substance abuse, financial, etc.

A pre-retirement course was also arranged in 2010.

Ecumenical Service of Remembrance

The annual Ecumenical Service of Remembrance takes place each year. A wreath laying ceremony also takes place annually at the Commemorative Stone in the Diamond, Lifford, at which the County Manager and the Mayor lay wreaths in memory of deceased members and staff of Donegal Local Authorities.

Higher Education Grants

1738 students were awarded a grant for the 2010/2011 academic year. This comprised of 697 new and 1041 renewal applications. 2010 saw a further increase in the number of applications for Higher Education Grant due to the economic downturn with 725 new applications assessed. There was a significant increase in the number of postgraduate applications and requests for reassessment from existing students.

Reduced staff resources still impact on the delivery of the Higher Education Grant Service. However, huge personal effort by the staff and the introduction of the shared services HEG System, which was implemented in late 2009, resulted in fewer delays and an improvement in the delivery of the service to the public in 2010. Incompleteness of documentation

furnished by applicants and delays in responding to requests for supplementary information did lead to delays in the issuing of decisions to some applicants. There were no delays in the payment of maintenance awards to students. In the future, the introduction of online applications will further enhance the service.

In order to qualify for grant assistance, intending applicants must satisfy the requirements of the Higher Education Grant Scheme. The closing date for receipt of applications is 31st August each year.

Grants Payable in the 2010/11 Academic Year (following 5% reduction in Budget 2010)

	Non-Adjacent Rate	Adjacent Rate
Special rate of maintenance	6,100	2,445
Standard Rate – Full Maintenance – 100%	3,120	1,250
Standard Rate – Part Maintenance – 75%	2,340	940
Standard Rate – Part Maintenance – 50%	1,560	625
Standard Rate – Part Maintenance – 25%	780	315

- The Adjacent Rate is payable where the student lives 24km or less from the College/ University he/she plans to attend.
- The Non-Adjacent Rate is payable to students who live outside the 24 km radius.

Expenditure in 2010 amounted to €6,958,099.76 of which all, with the exception of €7388, was recoupable from the Department of Education and Science. The Council has to fund from its own resources the costs of staffing, telephone, printing and stationery and all other ancillary costs in relation to the administration of higher education grants.

Motor Taxation Service

Motor Taxation and related services are available in the Public Services Centres at Carndonagh, Milford, Letterkenny Dungloe and Donegal Town as well as in Lifford. All the offices issue motor tax discs, driving licences, trade plates for motor traders, etc.,. A full service is available from any of the centres, irrespective of the customers place of residence.

During 2010 Donegal Motor Taxation Offices processed 184,691 receipted transactions amounting to over €25.97 million in revenue. The breakdown of transactions is as follows:

Driving Licences	24,400
Tax Discs	126,366
Motor Trade Licences	181
Miscellaneous Receipts & Items	33,744

Taxing on the Internet

www.motortax.ie

The online motor tax service provides the option to renew tax on private cars, motorcycles, vehicles adapted for use by disabled persons, first taxation of new or second hand imported vehicles in the

following tax classes - private, motorcycles, agricultural tractors/excavators and vehicles adapted for use by disabled drivers.

Statistics show that approx 22.77% of vehicle owners availed of the on line renewal option in County Donegal in 2010, a slight increase over the 2009 figure of 21.99% Donegal continues to be the lowest online motor tax user countrywide, a contributory factor presumably being the convenience of the decentralisation of the services. The Council will continue to actively promote the use of the online service.

Information Systems

Our technology infrastructure represents many years of investment and continues to be expanded and upgraded. The use of mobile technology continues to evolve with a range of Council staff including Traffic Wardens and Plant Operatives routinely using mobile handheld technology in the course of their work.

Inter-Agency Co-operation

Citizens Information Units in the Public Service Centres are provided with access to the Comhairle network via the Council's Government Internet connection. Secure inter-agency connections are maintained between the Council's networks and Department of Social Protection's systems.



Internet facilities are also provided to FAS, Department of Social Protection, Citizens Information Units and the National Roads Design Office in various Public Service Centres throughout the county.

Support for PABX telephone systems and handsets is also provided to the Department of Social Protection, HSE, NRDO, MABS, Citizen Information Units, Teagasc and FAS.

Internet Strategy and Websites

The Council supports a number of websites, including www.donegal.ie, www.donegalcoco.ie, www.donegallibraries.ie, www.donegalcdb.ie and the four Town Council websites. A range of e-Government services are provided such as online planning, while also incorporating the use of newer technologies such as YouTube. In addition, social networking opportunities presented by modern technologies such as Facebook and Twitter are used for communication purposes. A calendar of events which is updated automatically from a number of sources is used to highlight County events.

Human Resources Payroll and Superannuation

The Annual Leave, Pensions and Central Statistics Office reporting modules of the Core HR system were implemented as well as preparatory work for the implementation of a computerised Time and Attendance system.

ICT Energy Efficiency

The Information Systems Department initiated two projects in 2010 under its ICT Energy Efficiency agenda - Virtualisation and Centralised Power Management.

Virtualisation technology allows multiple operating systems to be installed on a single physical server. This reduces the amount of hardware that is required to run the software and business applications of the organisation and also reduces the amount of physical space that an organisation needs for its data centres.

This initiative has resulted in reduced maintenance costs as much less physical hardware is required. This in turn increases energy efficiency by the Council with

substantial energy cost savings also achieved.

The Centralised Power Management solution enables the power down features in desktop operating systems, which are scheduled to be activated after normal working hours.

Geographic Information Systems

GIS has played a key role in:

- Plotting land assets as mapped by folio boundaries.
- The development of the Major Emergency Planning function of the Council.
- Providing information to the public on the winter gritting routes via the website
- Developing detailed census and Base indication mapping for the County Development Plan review.

GPS technologies have been used to map Public Lighting in an effort to integrate geographical location with the systems used by Airtricity, the electricity service provider.

Webcasting

The Council delivered a "live" webcast of the Patrick McGill Summer School, in July. The webcast attracted very favourable comment and attracted significant global interest for the event. The webcast was shortlisted for an award as the best Local Authority application in the "Public Sector Times" E-Government Awards Programme.

ERNACT – INFORMATION Society Initiatives

Through participation in the ERNACT (www.ernact.net) network since its foundation in 1990, Donegal County Council has been involved in a range of European, Interregional, as well as cross border public sector Information Society technology projects. This involvement enables the Council to access EU funding for technology projects within the County. During 2010 the Information Systems department participated in three European Projects:

1. Atlantic Arc Public Services (AA-PublicServ)

The Council will use this project to expand

its range of online services with particular emphasis on metered water customers and the introduction of customer relationship management. An innovation audit, looking at ICT capacity with particular regard to the public service and involving local ICT companies, research and education bodies was carried out as a joint venture across the participating European regions.

2. Connecting Mobile Communities in the Northern Periphery (CMC@NPP)

Work continued on this project and a system to handle incoming and outgoing SMS/ text service requests was implemented. In 2010, the system was used for SMS based communications with Higher Education Grant applicants and Council Members by way of a pilot.

3. CO2Free

The ERNACT network was successful in 2010 in attracting Interreg 4C funding the CO2Free project. This project focuses on ICT based co-operation to foster renewable energies and energy efficiency through the transfer of good practices from different regions within the EU.

Broadband and Telecommunications

A major project proposal (Smart Region) was developed during 2010 with the co-operation of the North West Cross-Border Group of Councils. The objective of this project is to attract Inter-Reg 4A funding to exploit the potential of Project Kelvin (high capacity direct fibre connectivity to North America) for Donegal.

Members Expenses

Annual Allowance	€231,311.00
Representational Payment	€484,997.00
Mayor's Allowance	€42,760.00
Deputy Mayor's Allowance	€10,752.00
Entertainment Expenses	€7,740.00
Gratuity Scheme	€0.00
Chairs Strategic Policy Committees	€30,000.00
County Development Board - Chairs Allowance	€6,000.00
Expenses of Non - Councillors on Committees	€2,524.00
Conference Attendance (Home) Travel & Subsistence	€44,784.00
Conference Fees	€14,760.00
Foreign Travel	€5,036.00
Communication Expenses	€10,396.00
Contribution to Member's Representative Associations	€19,275.00
Total	€910,335.00



Finance

The Council prepares its annual accounts (Annual Financial Statement) in line with the principles of accrual accounting and in adherence to Departmental guidelines and standards.

The Council strives to manage all aspects of its finances to maximise benefit to its customers. This involved stringent budget management of all capital and revenue accounts, a focus on cash management, including the expeditious drawdown of grants and payments from Central Government and the maximisation of discretionary/additional external funding sources.

As a consequence, there has been further improvement on our Revenue Account, reducing the accumulated deficit by €188,535 to €10,461,709 for the year.

Substantial progress has been made on legacy issues associated with the Capital Account with unfunded balances of some €48.6million being funded by a term loan of an equal amount, sanctioned by the Department of the Environment, Heritage and Local Government.

Further work on efficiencies, through greater value being realised from a sharper purchasing and procurement focus, were commenced in 2010 with the objective of creating greater value for money and associated affordability.

Revenue Account

Note - standard rounding rules apply throughout

Major Element - Expenditure	2010 (€m)	Non-Rounded (€)
Payroll Expenses	65.4	65,362,510
Operational Expenses	64.2	64,162,846
Loan Charges	8.3	8,305,805
Other Non Pay Expenses	15.8	15,840,177
Total	153.7	153,671,338

Major Elements - Income	2010 (€m)	Non-Rounded (€)
Grants & Subsidies	49.5	9,534,299
Goods & Services	40.5	40,518,211
Local Government Fund	37.9	37,937,426
Rates	21.1	21,120,580
County Charge	2.9	2,939,944
Contributions from other LAs	1.8	1,809,413
Total	153.9	153,859,873

Capital Account

Note - standard rounding rules apply throughout

Major Element - Expenditure	2010 (€m)	Non-Rounded (€)
Payments to Contractors	24.9	24,926,169
Purchase of Land	6.8	6,803,095
Purchase of Other Assets/Equipment	4.5	4,530,816
Professional & Consultancy Fees	5.4	5,390,534
Other	10.8	10,764,828
Total	52.4	52,415,440

Major Elements - Income	2010 (€m)	Non-Rounded (€)
Grants	49.0	49,005,212
Non Mortgage Loans	0.3	283,217
Other	7.1	7,093,485
Total	56.4	56,381,914

Civic Commemorative Honour - Garda Robert McCallion

The late Garda Robbie Mc Callion was honoured by Donegal County Council at a special civic ceremony in Lifford on 28th June 2010. Garda Mc Callion died after he was struck by a car while on duty at Tara Court outside Letterkenny in April 2009. The posthumous honour was presented by Mayor Brendan Byrne to Bob McCallion, Robert's father, on behalf of the people of Donegal.

The late Garda McCallion becomes the first recipient of a Civic Commemoration in Donegal.

The McCallion family were all present at the ceremony - Bob and mother Nancy, his brother John, sisters Deirdre and Noreen and his girlfriend Maria O'Donnell.

The event was also attended by Garda Commissioner Fachtina Murphy, Assistant Commissioner Ciaran Kenny, members of the force from Mayo and Donegal as well as members of the Fire and Ambulance services.

Robert's brother John, who is also a Garda, said the last year has not been easy for those who knew Robert. "There is a massive void left in our house and in our family which no one person or one thing will ever be able to

fill." He said the family had been helped by the support they have been shown in Donegal.

Garda Commissioner Fachtina Murphy said Robert was from a family with a proud garda tradition and that Robert had followed in the footsteps of his father, his two uncles, and his brother John. He said the void that Robert's death has left is clearly huge.

Mayor Councillor Brendan Byrne said the county had shared in the shock, loss and pain of Robert's death. "We have a duty to honour those who have made the ultimate sacrifice in preserving law and order within our county".

County Manager Michael McLoone said that as a public servant, Garda McCallion understood the concept of public service and of the common good. "He died as a result of the work he was doing to serve and protect the citizens of this county," he said.

The award comprises a silver replica of the county badge crafted by Letterkenny designer goldsmith Geraldine Hannigan and mounted on a background designed by Fionntan Gogarty.



Committees 2010
Coistí 2010

Corporate Policy Group
An Grúpa um Pholasáí Corparáideach

Cllr. Ciaran Brogan
Cllr. Dessie Larkin
Cllr. Pádraig Mac Lochlainn
Cllr. Noel Mc Bride
Cllr. Thomas Pringle

The Corporate Policy Group comprises the Mayor of the day and the Chairs of the 5 Strategic Policy Committees

10 Meetings/10 gCruinniú

Donegal Electoral Area Committee
Coiste Thoghcheantar Bhaile Dhún na nGall

Cllr. John Boyle
Cllr. Brendan Byrne
Cllr. Sean McEniff
Cllr. Barry O' Neill
Cllr. Thomas Pringle

7 Meetings/7 gCruinniú

Glenties Electoral Area Committee
Coiste Thoghcheantar na nGleanntach

Cllr. David Alcorn
Cllr. Pádraig Doherty
Cllr. Marie T. Gallagher
Cllr. Seamus O' Domhnaill
Cllr. Terence Slowey

6 Meetings/6 Chruinniú

Inishowen Electoral Area Committee
Coiste Thoghcheantar Inis Eoghain

Cllr. Mickey Doherty
Cllr. Rena Donaghey
Cllr. Martin Farren
Cllr. Pádraig Mac Lochlainn
Cllr. Charlie Mc Conalogue
Cllr. Bernard McGuinness
Cllr. John Ryan

6 Meetings/6 Chruinniú

Letterkenny Electoral Area Committee
Coiste Thoghcheantar Leitir Ceanainn

Cllr. Liam Blaney
Cllr. Ciaran Brogan
Cllr. Jimmy Harte

Cllr. Dessie Larkin
Cllr. Noel Mc Bride
Cllr. Ian Mc Garvey
Cllr. Mick Quinn

6 Meetings/6 Chruinniú

Stranorlar Electoral Area Committee
Coiste Thoghcheantar Shrath an Urláir

Cllr. Gerry Crawford
Cllr. Martin Harley
Cllr. Cora Harvey
Cllr. Frank Mc Brearty
Cllr. Patrick McGowan

5 Meetings/5 Chruinniú

Donegal Local Traveller Accommodation Consultative Committee

Coiste Comhairleach Dhún na nGall um Chóiríocht don Lucht Siúil

Coiste Comhairleach Dhún na nGall um Chóiríocht don Lucht Siúil

Cllr. Ciaran Brogan
Cllr. Frank Mc Brearty replaced Cllr Martin Farren 06/12/10
Cllr. Jimmy Harte
Cllr. Cora Harvey
Cllr. Dessie Larkin
Cllr. Barry O' Neill

Director of Housing and Building

Mr. Patrick Mc Laughlin, Divisional Manager
Mr. Fergus Mc Ateer, Traveller Liaison Officer
Traveller Representatives
Ms Siobhan Mc Laughlin, Donegal Travellers Project

Ms. Paula Leonard, Donegal Travellers Project
Mr. Hughie Friel, Donegal Travellers Project

4 Meetings/4 Chruinniú

County Committee for Rural Water Monitoring
An Coiste Contae do Mhonatóireacht Uisce Tuaithe

Cllr. Rena Donaghey
Cllr. Ciaran Brogan
Cllr. Frank Mc Brearty
Cllr. Mickey Doherty

Representatives – Group Water Schemes

Ionadaithe – Grúpscéimeanna Uisce
Mairead Diggins, Tullydish No 1 GWS
Joe Brannigan, Owenteskna GWS
Liam Mc Dermott Three Glens GWS

Representatives – Rural Organisations
Ionadaithe – Eagraíochtaí Tuaithe
George O’ Hagan, Irish Farmers’ Association
James O’ Donnell, Irish Creamery Milk Suppliers’
Assoc

4 Meetings/4 Chruinniú

Coiste Na Gaeilge

Cllr. David Alcorn
Cllr. Brendan Byrne
Cllr. Marie T. Gallagher
Cllr. Seamus O’ Domhnaill
Cllr Charlie Mc Conalogue
Cllr. Padraig Doherty
Cllr. Thomas Pringle
Cllr. John Boyle
Cllr. Mick Quinn

3 Meetings/3 Chruinniú

Audit Committee

An Coiste Iniúchóireachta

Cllr. Seamus O’ Domhnaill replaced Mr. Francis
Conaghan, 26/04/10
Mr. Enda Bonner, Gweedore Road, Dungloe.

Co Manager’s Nominees

Mr. Ian Ireland
Mr. Donal Mc Laughlin
Mr. John Andy Bonar
5 Meetings/5 Chruinniú

Donegal Joint Policing Committee

Comhchoiste Póilíneachta Dhún na nGall ***Inishowen Electoral Area/Toghcheantar Inish*** ***Eoghain***

Cllr. Bernard Mc Guinness
Cllr. Mickey Doherty
Cllr. Charlie Mc Conalogue)

Donegal Electoral Area/Toghcheantar Dhún na nGall

Cllr. Sean Mc Eniff

Cllr. Thomas Pringle)

Stranorlar Electoral Area/Toghcheantar Shrath an Urláir

Cllr. Frank Mc Brearty
Cllr. Patrick Mc Gowan
Cllr. Gerry Crawford

Letterkenny Electoral Area/Toghcheantar Leitir Ceanainn

Cllr. Liam Blaney
Cllr. Noel Mc Bride
Cllr. Mick Quinn

Glenties Electoral Area/Toghcheantar na nGleanntach

Cllr. David Alcorn
Cllr. Seamus O’ Domhnaill
Cllr. Marie T. Gallagher

Mayor as Ex-Officio Member/Méara ina
Chomhalta de bhrí Oifige

2 Meetings/2 Chruinniú

Islands Committee

Coiste na nOileán

All Members Glenties Electoral Area
All Members Letterkenny Electoral Area
Representatives in an advisory capacity:
Mr. Diarmuid O Mordha (Gnothai Pobail Tuaithe agus Gaeltachta)
Ms. Marie Ni Fhearraigh (Islands Council)

Owey Island

William Boyle, Ballindrait, Bunbeg

Rutland Island

Michael Boyle, Lackenagh, Butonport

Inis Caorach Island

Hughie Gallagher, Saltpans, Dungloe 086
3011182

Island Roy

Maire Ui Dochartaigh, Cathaoirleach
Islandroy Group, Mulroy Bay
Downings, Letterkenny

Gola

Mr. Owenie McBride
Upper Cotteen, Derrybeg

Inishboffin

John O'Brien, Coiste Forbartha, Innis Bo Finne
Machaire Rabhartaigh
Gort a Choirce
Leitir Ceannainn

Tory

Ms. Bridget McGarvey, Bainisteoir
Oilean Thorai, Na Doiri Beaga
Leitir Ceannainn

Aranmore

Seamus Bonner, Comharcuman
Forbartha & Fostaiochal
Arainn Mor

Inisfree

Mr. Naul McCole, Ailt a Chorrain
Leitir Ceannainn

Aranmore

Ms. Noirín Uí Mhaoldomhnaigh
Manager, Comharchumann Oilean
Arainn Mhor Teo, Arainn Mhor

Inis-shinney

Mr. Seamus Rodgers

1 Meeting/1 Chruinniú

Placenames Committee/Coiste Logainmneacha

Electoral Area Nominees

Donegal	Cllr Thomas Pringle/Cllr Barry O' Neill *
Glenties	Cllr. Séamus O' Domhnaill
Inishowen	Cllr. Mickey Doherty
Letterkenny	Cllr. Dessie Larkin
Stranorlar	Cllr. Martin Harley

*position rotated June 2010

Town Councils

Letterkenny Town Council	Cllr. Jim Lynch
Buncrana Town Council	Cllr Joseph Doherty
Bundoran Town Council	Cllr Philip Mc Glynn

Ballyshannon
Town Council

Cllr Florence Doherty

Placenames Experts

Mary Conlon – Cumann Staire Thír Chonail
Vincent O'Donnell – Donegal Historical Society
Niall Mac Fhionnghaile – Donegal Heritage Society

Representatives of Statutory Agencies: -

(in an advisory capacity)

An Post	Paul Herrity
H.S.E (Ambulance Service)	Pauric Sheerin
An Garda Síochána	Sergeant Sarah Hargadon
Irish Architects Association	John Masterson
Community Representative	Séamus Mac Brearty
An Roinn Gnóthai Pobail, Tuaithe agus Gaeltachta	Diarmad Ó Mórdha

1 Meeting/1 Chruinniú

Cultural Committee

An Coiste Cultúrtha

Inishowen Electoral Area **Nominee**

Cllr Mickey Doherty	
Cllr Rena Donaghey	Rosemary Dunne, Buncrana
Cllr Martin Farren	Dr. Don McGinley, Merville
Cllr Pádraig MacLochlainn	
Cllr Charlie McConalogue	Cllr Joe Doherty, Buncrana TC
Cllr Bernard McGuinness	
Cllr John Ryan	Una Sheridan, Buncrana

Donegal Electoral Area

Cllr John Boyle	
Cllr Brendan Byrne	James McBrearty, Carrick
Cllr Sean McEniff	Harry Jordan, Bundoran
Cllr Barry O'Neill	

Cllr Thomas Pringle Sean O'Beirne, Kilcar

Glenties Electoral Area

Cllr David Alcorn Naul McCole,
Burtonport

Cllr Padraig Doherty Joe McFadden,
Meenlaragh

Cllr Marie Therese Gallagher

Cllr Seamus O'Domhnaill Vincent Breslin,
Magheraclogher

Cllr Terence Slowey Nora Breslin, Glenties

Letterkenny Electoral Area

Cllr Liam Blaney John McConigley,
Ballylar

Cllr Ciaran Brogan Ann McGowan,
Dromore

Cllr Jimmy Harte Peadar McDaid,
Letterkenny

Cllr Dessie Larkin Brian Gallagher,
Letterkenny

Cllr Noel McBride

Cllr Ian McGarvey

Cllr Mick Quinn

Stranorlar Electoral Area

Cllr Gerry Crawford Belinda Mehaffey,
Lifford

Cllr Martin Harley

Cllr Cora Harvey

Cllr Frank McBrearty Lisa Finn, Ballybofey

Cllr Patrick McGowan Conor Malone,
Ballybofey

2 Meetings/2 Chruinniú

Representation on External Bodies 2010

Ionadaíocht ar Chomhlachtaí Seachtracha 2010

Vocational Education Committee

Coiste Gairmoideachais

Cllr. David Alcorn

Cllr. Brendan Byrne

Cllr. Pádraig Doherty

Cllr. Martin Farren

Cllr. Cora Harvey

Cllr. Dessie Larkin

Cllr. Charlie Mc Conalogue

Cllr Ian Mc Garvey

Cllr. Barry O' Neill

Ms Mary Ellen Orpen

Ms. Marietta Herraghty

Mr Peter Cutliffe

Mr. Oliver Mc Devitt

Regional Health Forum Fóram Réigiúnach Sláinte

Cllr. Ciaran Brogan

Cllr. Liam Blaney

Cllr. Jimmy Harte

Cllr. Frank Mc Brearty

Cllr. Bernard Mc Guinness

Border Regional Authority Údarás Réigiúnach na Teorann

Cllr. John Boyle

Cllr. Gerry Crawford

Cllr. Rena Donaghey

Cllr. Marie Therese Gallagher

Cllr. Seamus O' Domhnaill

Cllr. Charlie Mc Conalogue

Cllr. Terence Slowey

Operational Committee of the Border Regional Authority

Coiste Feidhme Údarás Réigiúnach na Teorann

Cllr. Charlie Mc Conalogue

Mayor of the day

Representatives to BMW Regional Assembly Ionadaithe ar Thionól Réigiúnach BMW

Cllr. Marie Therese Gallagher

Cllr. Charlie Mc Conalogue

Cllr. Terence Slowey

Donegal County Enterprise Board Bord Fiontair an Chontae

Cllr. Ciaran Brogan

Cllr. Seamus O' Domhnaill

Cllr. John Ryan

Mayor of the Day

County Development Board (SPC Chairs & Mayor)

Bord Forbartha an Chontae (Méara & Cathaoirligh SPC)

Cllr. Ciaran Brogan
Cllr. Dessie Larkin
Cllr. Pádraig Mac Lochlainn
Cllr. Noel Mc Bride
Cllr. Thomas Pringle
Mayor of the day

**Representatives to County Enterprise Fund
*Ionadaithe ar Chiste Fiontair an Chontae***

Mr. Enda Bonner.
Ms Marian Mc Donald

**Association of County and City Councils
*Cumann na gComhairlí Contae agus Cathrach***

Cllr. Liam Blaney
Cllr. Pádraig Doherty
Cllr. Patrick Mc Gowan

**LAMA Delegate
*Ionadaí LAMA***

Cllr. David Alcorn

**Inishowen Development Partnership Company
*Comhpháirtíocht Forbartha Inis Eoghain***

Cllr. Mickey Doherty
Cllr. Rena Donaghey
Cllr. Martin Farren

**Donegal Local Development Company
*Comhlacht Forbartha Áitiúil Dhún na nGall***

Cllr Martin Harley
Cllr. Sean Mc Eniff
Cllr. Patrick Mc Gowan

Meitheal Forbartha na Gaeltachta Teo

Cllr. Seamus O' Domhnaill

**North West River Basin Advisory Committee
*Coiste Comhairleach na hÁbhantraí Thuaidh Thiar***

Cllr. Patrick Mc Gowan
Cllr. Dessie Larkin

ERNACT

Cllr. Rena Donaghey
Cllr. Martin Farren

**Irish Public Bodies Mutual Insurances Ltd.
*Comhar-Árachais Comhairlí Éireann Teo.***

Cllr. Sean Mc Eniff

**North West Region Cross Border Group Ltd
*Grúpa Trasteorann Réigiún an Iarthuaiscirt Teo.***

Cllr. Pádraig Mac Lochlainn
Cllr. Patrick Mc Gowan
Cllr. Bernard Mc Guinness replaced Cllr. Cora Harvey 26/07/10
Cllr. Charlie Mac Conalogue
Cllr. John Ryan replaced Cllr. Frank Mc Brearty 26/07/10
Cllr. Martin Farren

**Irish Central Border Area Network Ltd (ICBAN)
*Gréasán Lár-Cheantar Teorann na hÉireann Teo.***

Cllr. David Alcorn
Cllr. Brendan Byrne

**Donegal Local Sports Partnership
*Comhpháirtíocht Áitiúil Spóirt Dhún na nGall***

Cllr. Liam Blaney
Cllr. Dessie Larkin
Cllr. Frank Mc Brearty
Cllr. Seamus O' Domhnaill

**Donegal Peace 111 Partnership Board
*Bord Comhpháirtíochta Síocháin 111 Dhún na nGall***

Cllr. Ciaran Brogan
Cllr. Dessie Larkin
Cllr. Thomas Pringle replaced Cllr. Pádraig Mac Lochlainn 26/04/10

**Assembly of European Regions (AER)
*Tionól na Réigiún Eorpach***

Existing Representative	Existing Substitute
Cllr. Pádraig Mac Lochlainn	Cllr. Dessie Larkin

**Representative and Substitute to Conference of
Peripheral Maritime Regions (C.P.M.R.)
*Ionadaí agus Fo-ionadaí ar Chomhdháil na
Réigiún Imeachach Mara***

Existing Representative
Cllr. Brendan Byrne

Existing Substitute
Cllr. Liam Blaney

L.A.T.C.H. Ltd

Cllr. Gerry Crawford
Cllr. Cora Harvey
Cllr. Patrick Mc Gowan

Colmcille Heritage Trust

Iontaobhas Oidhreacht Cholm Cille

Mr. Joseph Gallagher, Main Street, Letterkenny
Mr. Barry Mc Daid, Glenkeeragh, Newmills,
Letterkenny
Mr. Hugh Mc Daid, Glenkeeragh, Newmills,
Letterkenny
Cllr. Mick Quinn, Drumcavney, Trentagh,
Letterkenny.
Mr. Seamus Rodgers, "Ard na Mara", Annagry,
Letterkenny

**Erne Enterprise Development Company
*Comhlacht Forbartha Fiontraíochta na hÉirne***

Cllr. Brendan Gallagher, Ballyshannon Town
Council

**Lifford Development Limited
*Forbairt Leifir Teoranta***

Cllr. Gerry Crawford
Mr. Charlie Friel, Rossgier, Lifford.

**Lifford/Clonleigh Resource Centre
*Ionad Acmhainne Leifir/Chluain Lao***

Ms Mary Mc Gavigan, Croaghan Heights, Lifford
Ms Mary Mc Intyre, Croaghan Heights, Lifford

**City of Derry Airport Committee
*Coiste Aerfort Dhoire***

Cllr. Ciaran Brogan
Cllr. Martin Farren
Cllr. Pádraig Mac Lochlainn
Cllr. Charlie Mc Conalogue

**Board of Fort Dunree Military Museum
*Bord Mhúsaem Míleata an Dúin Riabhaigh***

Cllr. John Boyle
Cllr. Rena Donaghey
Cllr. Charlie Mc Conalogue

**Earagail Arts Festival Management Company
Ltd.**

***Comhlacht Bainistíochta Fhéile Ealaíon an
Earagail Teo.***

Cllr. Liam Blaney
Cllr. Dessie Larkin
Cllr. Seamus O' Domhnaill

**Letterkenny Theatre Management Company
Ltd.**

***Comhlacht Bainistíochta Amharclainne Leitir
Ceanainn Teo.***

Mr. Bernard McGlinchey
Mr. Terry Mc Eniff

**Management Committee of Ballyshannon
Leisure Centre**

***Coiste Bainistíochta Ionad Fóillíochta Bhéal Átha
Seanaidh***

Cllr. Billy Grimes, Ballyshannon Town Council
Cllr. Sean Mc Eniff

Donegal Ancestry Centre

Ionad Sinsearachta Dhún na nGall

Cllr. Liam Blaney
Cllr. Noel Mc Bride

Gartan Outdoor Pursuit Centre

Ionad Eachtraíochta an Ghartáin

Cllr. Seamus O' Domhnaill
Cllr. Mick Quinn

Disability Strategy Group

Grúpa Straitéise Míchumais

Cllr. Rena Donaghey

Strabane Lifford Development Commission

Coimisiún Forbraíochta an tSraitha Báin/Leifir

Cllr. Gerry Crawford

*Cross Border Rail Group
An Grúpa um Iarnród Trasteorann*

Cllr. Pádraig Mac Lochlainn
Cllr. Patrick Mc Gowan

*Strengthening Families Programme Advisory
Board NW Alcohol Forum
Bord Comhairleach don Chlár chun Teaghlaigh
a Neartú Fóram Alcóil an Iarthuaiscirt*

Cllr. Cora Harvey

Finn Valley Leisure Centre Ltd.

Cllr. Cora Harvey
Cllr. Patrick Mc Gowan
Cllr. Frank Mc Brearty
Cllr. Martin Harley

*Citizenship Project Community Awareness
Programme Cross Border Stakeholder Group*

Cllr Cora Harvey
Cllr Terence Slowey

Strabane/Lifford Riverine Project Steering Group

Cllr. Gerry Crawford
Cllr Frank Mc Brearty

Summary Of Meetings	
No. of meetings (includes adjourned Meetings)	16
Annual General Meeting/Cruinniú Cinn Bhliana	1
Budget Meeting	1
Special Meetings/Cruinnithe Speisialta	5

Conferences

Comhdhálacha

TJK Conferences, Planning Seminar, Limerick

29th - 30th January 2010

Attendees (2)

*Mid West Regional Authority, Environment
Conference, Limerick*

4th - 5th February 2010

Attendees (2)

AMAI, National Recovery Conference, Sligo

12th - 13th February 2010

Attendees (1)

*Cholmcille Winter School, Recession Seminar,
Gartan, Donegal*

26th - 28th February 2010

Attendees (4)

*ACCC, Rural Communities Conference,
Tipperary*

4th - 5th March 2010

Attendees (3)

Our Towns A 20:20 Vision Conference, Bray

5th - 6th March 2010

Attendees (3)

*Ashford Building Services, Housing Seminar,
Killarney*

18th - 20th March 2010

Attendees (1)

Kadenza, Climate Seminar, Letterkenny

26th - 28th March 2010

Attendees (1)

LAMA Climate Conference, Sligo

9th - 10th April 2010

Attendees (5)

*Border Regional Authority, Growth & Jobs
Conference, Cavan*

16th April 2010

Attendees (2)

*Esperanza, Banking, Insurance and NAMA
Seminar, Tralee*

16th - 18th April 2010

Attendees (1)

Esperanza EPA Seminar, Bushypark, Galway

23rd - 25th April 2010

Attendees (5)

BMF Transport Conference, Dublin

29th April 2010

Attendees (2)

TJK Defamation Seminar, Limerick

28th - 29th May 2010

Attendees (4)

Ashford Building Services, Wind & Solar Energy Seminar, Birr

25th - 27th June 2010

Attendees (2)

Byrne Perry Summer School, Gorey

25th - 27th June 2010

Attendees (1)

Superior Training Roads and Transport Seminar, Skibbereen

9th - 11th July

Attendees (1)

Esperanza Housing Seminar, Maynooth

16th - 18th July

Attendees (2)

MacGill Summer School, Glenties

18th - 24th July 2010

Attendees (1)

Parnell Summer School, Rathdrum

8th - 13th August 2010

Attendees (3)

AMAI, Local Government Conference, Buncrana,

9th - 11th Sept 2010

Attendees (11)

Respond, Anti - Social Behaviour Seminar, Portlaoise,

15th Sept 2010

Attendees (1)

Kadenza Local Government Efficiency Group Seminar, Wexford

1st-3rd Oct 2010

Attendees (1)

LAMA Winter Seminar, Listowel

8th-9th Oct 2010

Attendees (8)

Esperanza Planning Seminar, Roscommon

15th - 17th Oct 2010

Attendees (5)

Esperanza Energy Seminar, Maynooth

22nd - 24th Oct 2010

Attendees (5)

CMG Flood Relief Seminar, Dun Laoghaire

28th Oct 2010

Attendees (1)

Esperanza Radon Seminar, Tralee

12th - 14th Nov 2010

Attendees (2)

Respond Housing Seminar, Tallaght

16th Nov 2010

Attendees (1)

Esperanza Unemployment Seminar, Westport

19th - 21st Nov 2010

Attendees (1)

Esperanza Buildings Regulations Seminar, Tralee

17th - 19th Dec 2010

Attendees (3)

Foreign Travel

Taisteal Thar Lear

CPMR Gijon Spain 14-17/02/10

Attendees (1)

ERNACT, Sweden

6-9/9/2010

Attendees (2)

Boston Delegation- Golden Bridges Awards

2-7/11/10

Attendees (2)

Paid in 2010 but referring to previous years

CPMR, Poland, 6-10/06/07

Attendees (1)

CPMR, Rhodes, 21-29/6/08

Attendees (1)

CPMR, Bayonne, 1-5/10/08

Attendees (1)

CPMR, Denmark, 22-25/1/09

Attendees (1)

USA Trip March 2009

Attendees (2) balance only

CPMR Ukraine, 9-15/6/09

Attendees (1)

CPMR Sweden, 30/9 – 4/10/09

Attendees (1)

AER France, 25-28/11/09

Attendees (1)

ERNACT Conference Payments 2010

Lisbon, 18-21/9/07

Attendees (1)

Dublin, 7-9/4/08

Attendees (1)

Spain, 15-18/9/08

Attendees (1)

Bologna, 1-5/4/09

Attendees (1)

Brussels, 21-24/9/09

Attendees (1)

Service Indicators 2010

Donegal County Council		
F: Fire Service		
F1: Fire Service Mobilisation		
<i>The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:</i>		
A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		Not Applicable - No Fulltime Stations in Donegal
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	5.28	
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other emergency incidents		Not Applicable - No Fulltime Stations in Donegal
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other emergency incidents	5.51	
F.2 Percentage of attendances at scenes		
<i>The following indicator is presented in the service indicators report:</i>		
A. Percentage of cases in respect of fire in which first attendance is at the scene within 10 minutes	29.20	
B. Percentage of cases in respect of fire in which first attendance is at the scene after 10 minutes but within 20 minutes	49.20	
C. Percentage of cases in respect of fire in which first attendance is at the scene after 20 minutes	21.60	
D. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene within 10 minutes	34.46	
E. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 10 minutes but within 20 minutes	50.46	
F. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 20 minutes	15.08	

In order to compile this information, local authorities should submit the following data:

Total number of incidents in respect of fire	1065	Increase in fire incidents for 2010 was due to the number of gorse fires
Number of cases in respect of fire in which first attendance is at the scene within 10 minutes	311	
Number of cases in respect of fire in which first attendance is at the scene after 10 minutes but within 20 minutes	524	
Number of cases in respect of fire in which first attendance is at the scene after 20 minutes	230	Gorse and forest fire incidents increased by over 400% in 2010 as compared to 2009. As these fires primarily occur in remote locations there is a consequent increase in attendance time. It also follows that if brigades are engaged in firefighting operations in remote locations and there is a request for fire brigade assistance at a non fire emergency the attendance time at such incidences will also increase as brigades will have to be redeployed or mobilised from outside the brigade area.
Total number of incidents in respect of all other emergency incidents (i.e. not including fire)	325	
Number of cases in respect of all other emergency incidents in which first attendance is at the scene within 10 minutes	112	
Number of cases in respect of all other emergency incidents in which first attendance is at the scene after 10 minutes but within 20 minutes	164	
Number of cases in respect of all other emergency incidents in which first attendance is at the scene after 20 minutes	49	

F.3 Fire Prevention

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

A. Total number of fire safety certificate applications received	115	
B. Total number of fire safety certificate applications processed (including cases deemed invalid)	119	
C. Total number of applications deemed invalid	22	

Cp: Community Participation

CP.1 Participation in local Youth Council/Comhairle na n-Og scheme

The following indicator is presented in the service indicators report:

Percentage of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Og scheme	37.50	100% schools but difficult to determine % of youth groups as not aware of total no. of youth groups in the county.
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In order to compile this information, local authorities should submit the following data:

Total number of local schools and youth groups	112	
Number of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Og scheme	42	

CP.2 Groups registered with the Community and Voluntary Forum

The following indicator is presented in the service indicators report and In order to compile this information, local authorities should submit the following data:

Number of groups registered with the Community and Voluntary Forum	607	
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C: Corporate Issues

C.1 Working Days lost to Sickness

The following indicator is presented in the service indicators report:

A. Percentage of working days lost to sickness absence through certified leave	4.59	
B. Percentage of working days lost to sickness absence through uncertified leave	0.56	

In order to compile this information, local authorities should submit the following data:

Number of working days lost to sickness absence through certified leave	9408.5	
Number of working days lost to sickness absence through uncertified leave	1142.5	
Total number of staff (Whole Time Equivalent) at the end of December 2010 (as per DEHLG staffing return for the end of 2010)	902.8	

C.2 Staff Training and Development

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

Expenditure on Training and Development as a percentage of total payroll costs:	4.2	
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E: Environmental Services

Water

E.1 Unaccounted For Water

The following indicator is presented in the service indicators report:

Unaccounted for water (UFW) as a percentage of total volume of water supplied under the water supply schemes that the local authority is responsible for	53.07	
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In order to compile this information, local authorities should submit the following data:

Total volume of water supplied (m ³ /per day) under the water supply schemes that the local authority is responsible for	67839	
Volume of unaccounted for water (m ³ /per day) under the water supply schemes that the local authority is responsible for	36004	The UFW figure for 2010 includes the increase in supply input during 2 unprecedented winter periods in the same year (January, February and December). During these months the leakage inspectors were absorbed into the operational maintenance staff compliment to boost resources dealing with supply / demand issues. The supply issues included detecting private side leakage, inspecting and isolating holiday homes and finding a large number of mains bursts caused by the freezing weather conditions.

E.2 Drinking Water Analysis

The following indicator is presented in the service indicators report:

A. Percentage of drinking water analysis results in compliance with statutory requirements with regard to public schemes	96.64	
B. Percentage of drinking water analysis results in compliance with statutory requirements with regard to private schemes (where appropriate)	94.73	

Waste Management

E.3 Waste Segregation

A. Percentage of households who receive a waste collection service and are provided with segregated waste collection for dry recyclables	67.34	
B. Percentage of households who receive a waste collection service and are provided with segregated waste collection for organics		

<i>In order to compile this information, local authorities should submit the following data:</i>		
Total number of households provided with a waste collection service	27844	Data in E3 and E4 taken from Annual environmental reports submitted by waste Collection permit holders. This data requires validation by DCC.
Number of households provided with a segregated waste collection service for recyclables	18749	
Number of households provided with a segregated waste collection service for organics		N/A
E4: Housing Waste Sent for Recycling		
<i>The following indicator is presented in the service indicators report:</i>		
A. Percentage of household waste collected from kerbside, which is sent for recycling	16.42	
B. Tonnage of household waste collected from kerbside, which is sent for recycling	3411	
C. Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)	4138	
<i>In order to compile this information, local authorities should submit the following data:</i>		
Total tonnage of household waste collected from kerbside	20776	Data in E3 and E4 taken from Annual environmental reports submitted by waste Collection permit holders. This data requires validation by DCC.
Tonnage of household waste collected from kerbside, which is sent for recycling	3411	
Tonnage of household waste collected from kerbside, which is landfilled	17365	
Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)	4138	Estimated - final figures being collated and verified.
E5: Household Waste Sent for Landfill		
<i>The following indicator is presented in the service indicators report:</i>		
A. The percentage of household waste collected which is sent to landfill	83.58	
B. The tonnage of household waste collected which is sent to landfill	17365	
<i>In order to compile this information, local authorities should submit the following data:</i>		
Total tonnage of household waste collected	20776	
Tonnage of household waste which is sent to landfill	17365	

E6: Recycling Facilities

The total number of Bring Sites in the local authority area	66	
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The total number of Civic Amenity Centres in the local authority area	6	
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Glass

The following indicator is presented in the service indicators report:

A. The number of Bring Sites for recycling	66	
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B. The number of Civic Amenity Centres for recycling	6	
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C. The total number of facilities for recycling	72	
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D. The number of locations for recycling per 5,000 of population	2.44	
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In order to compile this information, local authorities should submit the following data:

The number of Bring Sites for recycling	66	
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The number of Civic Amenity Centres for recycling	6	
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Cans

The following indicator is presented in the service indicators report:

E. The number of Bring Sites for recycling	66	
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F. The number of Civic Amenity Centres for recycling	6	
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G. The total number of facilities for recycling	72	
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H. The number of locations for recycling per 5,000 of population	2.44	
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In order to compile this information, local authorities should submit the following data:

The number of Bring Sites for recycling	66	
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The number of Civic Amenity Centres for recycling	6	
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Textiles

The following indicator is presented in the service indicators report:

I. The number of Bring Sites for recycling	42	
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J. The number of Civic Amenity Centres for recycling	6	
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K. The total number of facilities for recycling	48	
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L. The number of locations for recycling per 5,000 of population	1.63	
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In order to compile this information, local authorities should submit the following data:

The number of Bring Sites for recycling	42	
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The number of Civic Amenity Centres for recycling	6	
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Batteries		
<i>The following indicator is presented in the service indicators report:</i>		
M. The number of Bring Sites for recycling	32	
N. The number of Civic Amenity Centres for recycling	6	
O. The total number of facilities for recycling	38	
P. The number of locations for recycling per 5,000 of population	1.29	
<i>In order to compile this information, local authorities should submit the following data:</i>		
The number of Bring Sites for recycling	32	27 libraries + 5 PSC. (Libraries were not included in 2009 figs.)
The number of Civic Amenity Centres for recycling	6	
Oils		
<i>The following indicator is presented in the service indicators report:</i>		
Q. The number of Bring Sites for recycling	0	
R. The number of Civic Amenity Centres for recycling	6	
S. The total number of facilities for recycling	6	
T. The number of locations for recycling per 5,000 of population	0.20	
<i>In order to compile this information, local authorities should submit the following data:</i>		
The number of Bring Sites for recycling	0	
The number of Civic Amenity Centres for recycling	6	
Other materials		
<i>The following indicator is presented in the service indicators report:</i>		
U. The number of Bring Sites for recycling	0	
V. The number of Civic Amenity Centres for recycling	6	
W. The total number of facilities for recycling	6	
X. The number of locations for recycling per 5,000 of population	0.20	
<i>In order to compile this information, local authorities should submit the following data:</i>		
The number of Bring Sites for recycling	0	
The number of Civic Amenity Centres for recycling	6	
Litter		
E7: Litter Prevention and Enforcement		
<i>The following indicator is presented in the service indicators report:</i>		
A. Number of full-time litter wardens	7	

B. Number of part-time litter wardens	1	
C. Number of litter wardens (both full- and part-time) per 5,000 population	0.27	
D. Number of on-the-spot fines issued	235	
E. Number of on-the-spot fines paid	78	
F. Number of prosecution cases taken because of non-payment of on-the-spot fines	0	
G. Number of prosecutions secured in cases taken because of non-payment of on-the-spot fines	0	
H. Number of notices issued (under sections 9, 15, 16, 17 and 20 of the Litter Pollution Act 1997)	0	
I. Total number of prosecutions taken (all prosecutions under the Litter Acts 1997 to 2003)	0	
J. Total number of prosecutions secured (all prosecutions under the Litter Acts 1997 to 2003)	0	
K. Percentage of areas in the local authority that are unpolluted (i.e. litter-free)	9	
L. Percentage of areas in the local authority that are slightly polluted with litter	69	
M. Percentage of areas in the local authority that are moderately polluted with litter	20	
N. Percentage of areas in the local authority that are significantly polluted with litter	2	
O. Percentage of areas in the local authority that are grossly polluted with litter	0	

In order to compile this information, local authorities should submit the following data:

Number of full-time litter wardens	7	
Number of part-time litter wardens	1	
Number of on-the-spot fines issued	235	
Number of on-the-spot fines paid	78	
Number of prosecution cases taken because of non-payment of on-the-spot fines	0	
Number of prosecutions secured in cases taken because of non-payment of on-the-spot fines	0	
Number of notices issued (under sections 9, 15, 16, 17 and 20 of the Litter Pollution Act 1997)	0	
Number of prosecutions taken (all prosecutions under the Litter Acts 1997 to 2003)	0	
Number of prosecutions secured (all prosecutions under the Litter Acts 1997 to 2003)	0	

E8: Environmental Complaints and Enforcement

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

A. Total number of cases subject to complaints concerning environmental pollution (relating to waste, litter, water pollution, noise pollution, air pollution)	1444	
B. Number of complaints investigated	1441	
C. Number of complaints resolved where no further action was necessary	1109	
D. Number of enforcement procedures taken	23	

E9: Percentage of schools participating in environmental campaigns

The following indicator is presented in the service indicators report:

A. Percentage of primary schools participating in environmental campaigns	84.18	
B. Percentage of secondary schools participating in environmental campaigns	100	

In order to compile this information, local authorities should submit the following data:

Total number of primary schools	177	
Number of primary schools participating in environmental campaigns	149	
Total number of secondary schools	26	
Number of secondary schools participating in environmental campaigns	26	

H: Housing

H1: Housing Vacancies

The following indicator is presented in the service indicators report:

A. The total number of dwellings in local authority stock	4503	
B. The total number of dwellings, excluding those subject to major refurbishment projects	4463	
C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects)	1.25	
D. The percentage of empty dwellings unavailable for letting	23.21	
E- The percentage of empty dwellings available for letting	76.79	

In order to compile this information, local authorities should submit the following data:

The average number of dwellings in local authority stock	4503	
The average number of dwellings, excluding those subject to major refurbishment projects	4463	

The average number of dwellings that are empty (excluding those subject to major refurbishment projects)	56	
The average number of empty dwellings unavailable for letting	13	Towards the second half of 2010, the Council carried out significant works to a number of vacant dwellings rendering them available for letting within a shorter timeframe.
The average number of empty dwellings available for letting	43	

H2: Average Time Taken to Re-let Available dwellings

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

The average time taken (in weeks) from the date of vacation of dwelling to the date when all necessary repairs are carried out which are deemed necessary to re-let the dwelling	16	
The average time taken (in weeks) from the works (above) being completed to the date of the first rent debit	19	Due to the prioritisation of other work, allocations in some areas were delayed. This was addressed in the latter part of the year.

H3: Housing Repairs

The following indicator is presented in the service indicators report:

Number of repairs completed as a percentage of the number of valid repair requests received	95.51	
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In order to compile this information, local authorities should submit the following data:

The number of repairs completed	1297	
The number of valid repair requests received	1358	

H4: Traveller Accommodation

The following indicator is presented in the service indicators report:

Total number of traveller families accommodated as a percentage of the targets set in the local traveller accommodation programme	100	
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In order to compile this information, local authorities should submit the following data:

Number of Traveller families accommodated	9	
Target number of Traveller families to be accommodated in the year, as set out in the local Traveller accommodation programme	9	

H5: Enforcement of standards in the private rented sector

The following indicator is presented in the service indicators report:

A. Total number of registered tenancies	2480	
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B. Number of dwelling units inspected	568	
C. Number of inspections carried out	568	
D. Number of dwellings inspected as percentage of registered tenancies (i.e. B as percentage of A)	22.90	

In order to compile this information, local authorities should submit the following data:

Total number of registered tenancies	2480	
Number of dwelling units inspected	568	
Number of inspections carried out	568	

H6: Grants to adapt housing for the needs of people with a disability

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

A. Average time taken (in weeks) to process applications under the Mobility Aids Grant Scheme, including any necessary inspection(s), from the date of receipt of a valid application to the date of decision on the application	17	On the 29th July, 2009, the Council ceased taking any new application under the Disability Grant Schemes. In October 2009, the Council resumed acceptance of applications although no processing of these applications took place until 27th April, 2010 when revised policy was agreed. This inevitably had an adverse impact on the time taken to process applications
B. Average time taken (in weeks) to process applications under Housing Adaptation Grant for People with a Disability, including any necessary inspection(s), from the date of receipt, to the date of decision on the application	24	On the 29th July, 2009, the Council ceased taking any new application under the Disability Grant Schemes. In October 2009, the Council resumed acceptance of applications although no processing of these applications took place until 27th April, 2010 when revised policy was agreed. This inevitably had an adverse impact on the time taken to process applications

H7: Pre-Tenancy Familiarisation Courses

The following indicator is presented in the service indicators report:

A. Total number of new local authority tenants	117	
B. Percentage of new local authority tenants who have been offered pre-tenancy familiarisation courses	94.87	

In order to compile this information, local authorities should submit the following data:

Total number of new local authority tenants	117	
Number of new local authority tenants who have been offered pre-tenancy familiarisation courses	111	

L: Library Services

L.1 Library Public Opening Hours

The following indicator is presented in the service indicators report:

A. Average number of opening hours per week for full-time libraries	36.06	
B. Average number of opening hours per week for part-time libraries (where applicable)	16.65	
C. Percentage of full time libraries that have lunchtime openings	100	
D. Percentage of full time libraries that have evening openings	100	
E. Percentage of full time libraries that have Saturday openings	100	

In order to compile this information, local authorities should submit the following data:

Average number of opening hours per week for full-time libraries	36.06	
Average number of opening hours per week for part-time libraries (where applicable)	16.65	
Number of full time libraries that have lunchtime openings	5	
Number of full time libraries that have evening openings	5	
Number of full time libraries that have Saturday openings	5	

L.2 Library Visits

The following indicator is presented in the service indicators report:

Number of visits to full time libraries per 1,000 population	1741.59	
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In order to compile this information, local authorities should submit the following data:

Total number of visits to full-time libraries	256473	*Figure submitted for 2009 included visits to 7 full time branches i.e. 30+ hours but due to Opening hours being adjusted as a result of changes in staffing levels in 2010 Donegal now has 5 full time branches. The equivalent figure for 2010 would be 283,594 so visits were up.
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L.3 Library Stock

The following indicator is presented in the service indicators report:

A. Annual expenditure on stock per head of population (county/city wide)	3.36	
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B. Number of items issued per head of population (county/city wide) for books	2.24	
C. Number of items issued per head of population (county/city wide) for other items	0.14	

In order to compile this information, local authorities should submit the following data:

Annual expenditure on stock	495297.43	
Total number of books issued	330203	
Total number of other items issued	21199	

L.4 Internet Access through Libraries

The following indicator is presented in the service indicators report:

Number of Internet sessions provided per 1,000 population	200.40	

In order to compile this information, local authorities should submit the following data:

Total number of Internet sessions provided	29511	*more home use & Internet access on mobile electronic devices. Donegal Libraries will be installing WIFI in 5 branches during 2011 & will purchase some accessible laptops public use.
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M: MOTOR TAXATION

M.1 Number of Motor Tax Transactions

The following indicator is presented in the service indicators report:

A. Number of motor tax transactions which are dealt with over the counter	143392	
B. Number of motor tax transactions which are dealt with by post	5490	
C. Number of motor tax transactions which are dealt with in other ways (e.g. online, by telephone)	37199	
D. Percentage of motor tax transactions which are dealt with over the counter	77.06	
E. Percentage of motor tax transactions which are dealt with by post	2.95	
F. Percentage of motor tax transactions which are dealt with in other ways (e.g. online, by telephone)	19.99	

M.2 Time Taken to Process Motor Tax Postal Applications

A. Number of postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application	3202	Prioritisation of other work has led to a disimprovement in performance although postal taxes only represent 3.69% of the overall work
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B. Number of postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application	1123	
C. Number of postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application	347	
D. Number of postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application	818	
E. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application	58.32	
F. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application	20.46	
G. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application	6.32	
H. Percentage of overall postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application	14.90	

M.3 Time Taken to Process Driving Licence Applications

A. Number of Driving Licence applications which are dealt with on the same day as receipt of the application	15703	Substantial increase in the number of driver licence applications received.
B. Number of Driving Licence applications which are dealt with on the second or third day from receipt of the application	5549	
C. Number of Driving Licence applications which are dealt with on the Fourth or fifth day from receipt of the application	186	
D. Number of Driving Licence applications which are dealt with in over five days from receipt of the application	145	
E. Percentage of overall driving Licence applications which are dealt with on the same day as receipt of the application	72.76	
F. Percentage of overall driving Licence applications which are dealt with on the second or third day from receipt of the application	25.71	
G. Percentage of overall driving Licence applications which are dealt with on the fourth or fifth day from receipt of the application	0.86	
H. Percentage of overall driving Licence applications which are dealt with in over five days from receipt of the application	0.67	

M.4 Public opening hours

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

Average number of opening hours per week	21	
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P: Planning

P.1 Planning Applications - Decision Making

Individual Houses

The following indicator is presented in the service indicators report:

A. Number of applications decided	963	
B. Number of decisions in Column A which were decided within 8 weeks	613	
C. Number of decisions in Column A which required the submission of further information	307	
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	43	
E. Average length of time taken (in days) to decide an application where further information was sought	66	
F. Percentage of applications granted	87.23	
G. Percentage of applications refused	12.77	
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	28.00	
I. Percentage of cases where the decision was reversed by An Bord Pleanala	72.00	

In order to compile this information, local authorities should submit the following data:

Number of applications decided	963	
Number of decisions which were decided within 8 weeks	613	
Number of decisions which required the submission of further information	307	
Number of decisions where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	43	
Average length of time taken (in days) to decide an application where further information was sought	66	
Number of applications granted	840	
Number of applications refused	123	
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	7	
Number of cases where the decision was reversed by An Bord Pleanala	18	

New Housing Development

The following indicator is presented in the service indicators report:

A. Number of applications decided	109	
B. Number of decisions in Column A which were decided within 8 weeks	70	
C. Number of decisions in Column A which required the submission of further information	38	
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	1	
E. Average length of time taken (in days) to decide an application where further information was sought	68	
F. Percentage of applications granted	86.24	
G. Percentage of applications refused	13.76	
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	33.33	
I. Percentage of cases where the decision was reversed by An Bord Pleanala	66.67	

In order to compile this information, local authorities should submit the following data:

Number of applications decided	109	
Number of decisions which were decided within 8 weeks	70	
Number of decisions which required the submission of further information	38	
Number of decisions where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	1	
Average length of time taken (in days) to decide an application where further information was sought	68	
Number of applications granted	94	
Number of applications refused	15	
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	4	
Number of cases where the decision was reversed by An Bord Pleanala	8	

Other: not requiring Environment Impact Assessment

The following indicator is presented in the service indicators report:

A. Number of applications decided	848	
B. Number of decisions in Column A which were decided within 8 weeks	584	
C. Number of decisions in Column A which required the submission of further information	240	

D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	24	
E. Average length of time taken (in days) to decide an application where further information was sought	67	
F. Percentage of applications granted	92.81	
G. Percentage of applications refused	7.19	
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	60.53	
I. Percentage of cases where the decision was reversed by An Bord Pleanala	39.47	
<i>In order to compile this information, local authorities should submit the following data:</i>		
Number of applications decided	848	
Number of decisions which were decided within 8 weeks	584	
Number of decisions which required the submission of further information	240	
Number of decisions where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	24	
Average length of time taken (in days) to decide an application where further information was sought	67	
Number of applications granted	787	
Number of applications refused	61	
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	23	
Number of cases where the decision was reversed by An Bord Pleanala	15	
Other: requiring Environment Impact Assessment		
<i>The following indicator is presented in the service indicators report:</i>		
A. Number of applications decided	6	
B. Number of decisions in Column A which were decided within 8 weeks	2	
C. Number of decisions in Column A which required the submission of further information	4	
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0	
E. Average length of time taken (in days) to decide an application where further information was sought	104	

F. Percentage of applications granted	83.33	
G. Percentage of applications refused	16.67	
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	33.33	
I. Percentage of cases where the decision was reversed by An Bord Pleanala	66.67	

In order to compile this information, local authorities should submit the following data:

Number of applications decided	6	
Number of decisions which were decided within 8 weeks	2	
Number of decisions which required the submission of further information	4	
Number of decisions where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0	
Average length of time taken (in days) to decide an application where further information was sought	104	
Number of applications granted	5	
Number of applications refused	1	
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	1	
Number of cases where the decision was reversed by An Bord Pleanala	2	

P.2 Planning Enforcement

The following indicator is presented in the service indicators report and in order to compile this information, local authorities should submit the following data:

A. Total number of cases subject to complaints that were investigated	227	112 of these complaints were verbal and are included here, because to exclude such complaints would not present the full picture
B. Total number of cases subject to complaints that were dismissed	17	
C. Total number of cases subject to complaints that were resolved through negotiations	82	
D. Number of enforcement procedures taken through warning letters	137	
E. Number of enforcement procedures taken through enforcement notices	37	
F. Number of prosecutions	28	

P.3 Planning Public opening hours

Average number of opening hours per week	35.56	
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P.4 Pre-Planning Consultation		
A. Number of pre-planning consultation meetings held	452	
B. Average length of time (in days) from request for consultation with local authority to actual formal meeting for pre-planning consultation	29.11	
P.5 New Buildings inspected		
<i>The following indicator is presented in the service indicators report:</i>		
Buildings inspected as a percentage of new buildings notified to the local authority	16.99	
<i>In order to compile this information, local authorities should submit the following data:</i>		
Total number of new buildings notified to the local authority	518	
Number of new buildings notified to the local authority that were inspected	88	The introduction of Disability Access Certificates from Jan 1st 2010 and the reduction in the number of new buildings notified to the BCA, meant that Building Control staff spent more time assessing DAC applications than carrying out site inspections. However the percentage of buildings inspected in 2010 was in line with the percentage inspected in previous years (apart from 2009, which saw an unusually high level of inspection as a result of the slow down in construction starts.)
P.6 Taking Estates in Charge		
<i>The following indicator is presented in the service indicators report:</i>		
A- The number of residential estates for which the planning permission has expired, in respect of which formal written requests for taking in charge (from residents or developers), were on hands at the beginning of the year	91	
B- Number of estates that were taken in charge in the year in question	1	
C- Number of dwellings in respect of column B	50	
D- Percentage of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	21.98	
E- Number of estates in column D in respect of which enforcement action was taken in the year in question and/or the bond was called in	7	

F- Number of estates in column D in respect of which works were undertaken by the authority to bring the estate to taking in charge standard	1	
<i>In order to compile this information, local authorities should submit the following data:</i>		
Number of residential estates for which the planning permission has expired, in respect of which formal written requests for taking in charge (from residents or developers), were on hands at the beginning of the year	91	
Number of estates that were taken in charge in the year in question	1	
Total number of dwellings in these estates	50	
Number of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	20	
Number of estates in column D in respect of which enforcement action was taken in the year in question and/or the bond was called in	7	
Number of estates in column D in respect of which works were undertaken by the authority to bring the estate to taking in charge standard	1	