

Office of the Ombudsman

If you are unhappy with our response to a complaint/appeal then you can refer your complaint to the Office of the Ombudsman. The Ombudsman is fair, independent, and free to use.

The best way to contact the Ombudsman is by:

- **Clicking on the ‘Make A Complaint’ link at www.ombudsman.ie**
- Or writing to: Office of the Ombudsman, 6 Earlsfort Terrace, Dublin 2, D02 W773
- Or calling the Ombudsman on 01 639 5600 if you have any queries or if you need help making your complaint.